



2024

GLOBAL CLUSTER ANNUAL REPORT



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Foreword

Why We Do What We Do

As we reflect on the work of the **Camp Coordination and Camp Management (CCCM) Cluster** in 2024, we are reminded of the incredible resilience of displaced communities and our shared responsibility to support them with dignity and care.

This year, four out of ten internally displaced persons remained in displacement sites, underscoring the ongoing need for safe and dignified living conditions. Our partners have remained steadfast in their commitment to empowering communities, ensuring that the voices of those affected by displacement are at the heart of every response. Strengthened collaboration with local authorities, NGOs, and international partners has allowed us to respond more effectively, bringing timely and meaningful support to those in need. Guided by the principle of “solutions from the start,” we recognize that every emergency response is not just about immediate relief—it is also an investment in the future. Until long-term solutions are realized, we remain committed to engaging with displaced communities, upholding their dignity, and reducing risks in displacement settings.

In 2024, we intensified our focus on alternatives to camps, advocating for inclusive solutions that integrate displaced individuals within host communities. By fostering opportunities for self-reliance, we aim to restore a sense of stability and dignity to those forced from their homes.

Despite rising displacement and deepening humanitarian needs, we refuse to lose sight of hope. Through strengthened preparedness, robust partnerships, and a people-centered approach, we will continue working towards a system that is flexible, accountable, and inclusive—one that truly serves those in need.

Dher Hayo & Clementine Favier
Global Cluster Coordinators



Introducing the Global CCCM Cluster



Who We Are

The Global Camp Coordination and Camp Management (CCCM) Cluster is an Inter-Agency Standing Committee coordination mechanism that supports Internally Displaced Persons (IDPs) to live in safe, dignified, and appropriate settings.

Vision: Communities affected by, or at risk of, displacement have their rights and dignity respected and access the assistance, information, protection, and solutions they require.

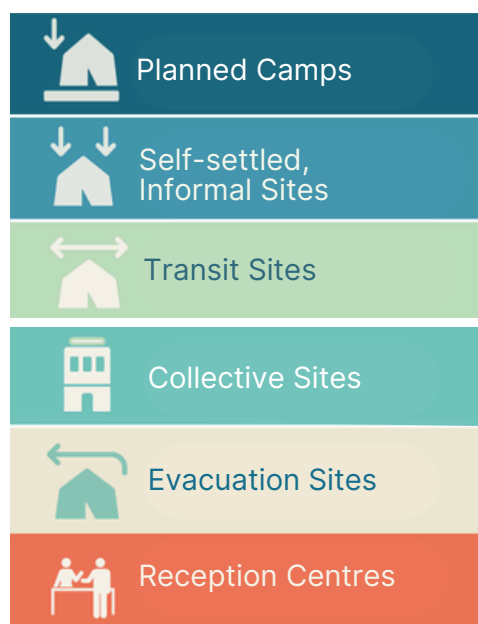
Mission: The Cluster engages and empowers affected communities to access assistance and seek solutions to displacement. The Cluster works with all stakeholders to ensure effective and accountable service delivery and safe and dignified living environments.

How the Cluster Works

The Cluster works alongside communities, authorities, and aid providers to ensure that people affected by displacement can access life-saving assistance and protection, as well as identify paths to solutions guided by the Minimum Standards for Camp Management (MSCM).

Where Do We Work

The Cluster operates in the following types of setting, which are of primary concern:



In some contexts, the Cluster adopts or includes **area-based site management**.



Overview

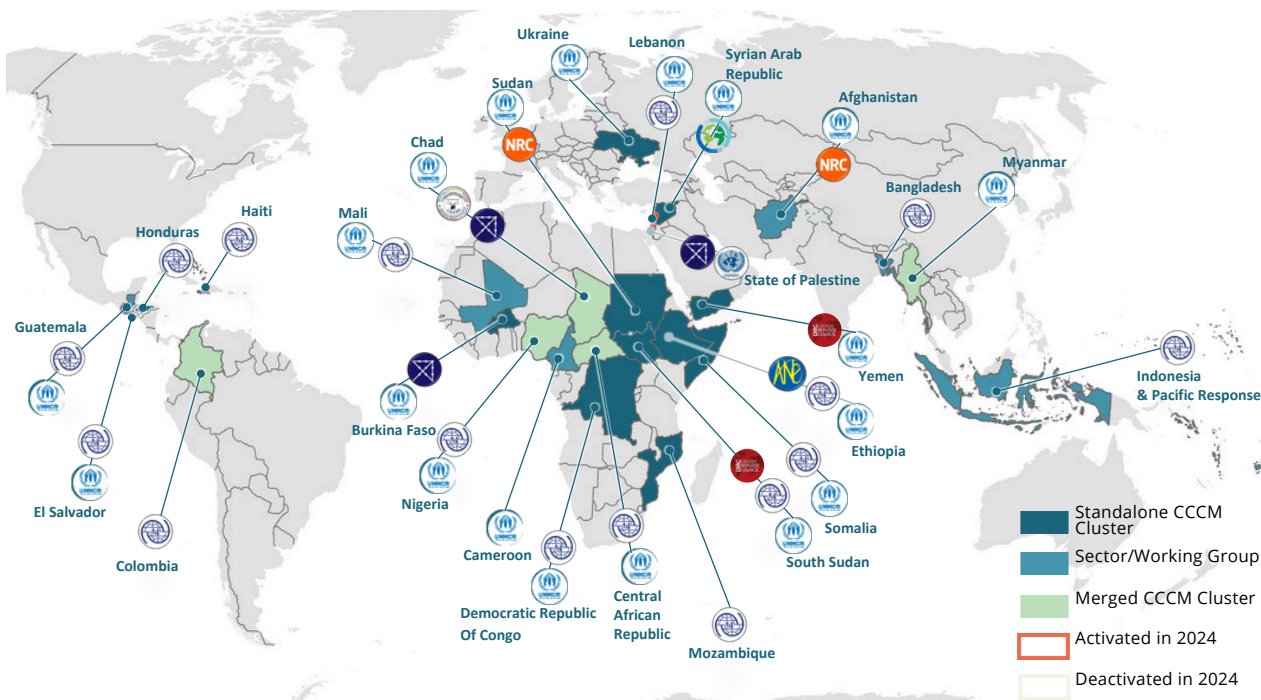
The Cluster Operations

27 Countries

13 Standalone Clusters

04 Merged Clusters

10 Working Groups/Sectors



2024 Humanitarian Needs and Response Plans (HNRPs) in Figures



38.4 Million

People in Need



20.8 Million

IDPs Targeted Representing

54.3% of the total PiN



\$381.2 Million

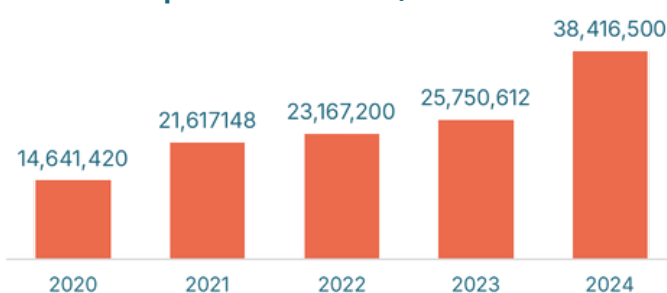
Funds Requested



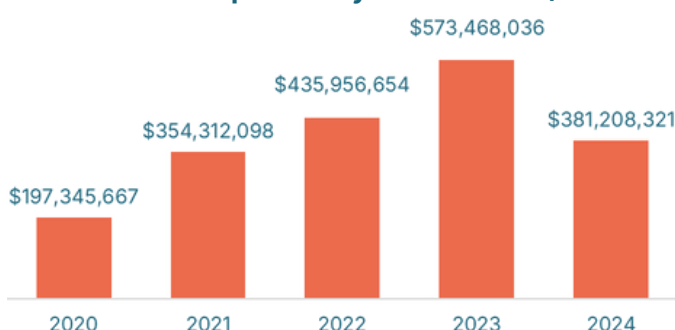
\$125.8 Million

Funds Received

People in Need in HRP/HNRPs - CCCM



Funds requested by CCCM in HRP/HNRP



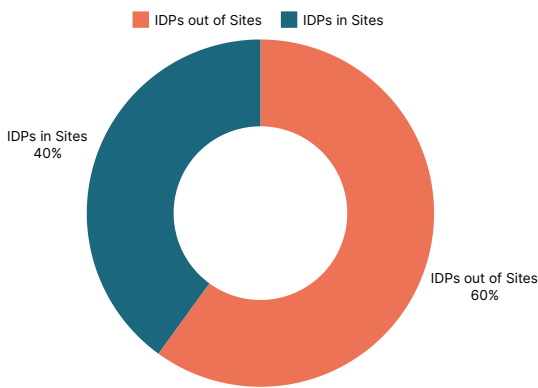
In 2024, the overall PiN for the CCCM Cluster increased by 33% compared to 2023. However, only 33.5% of the requested funds were received.



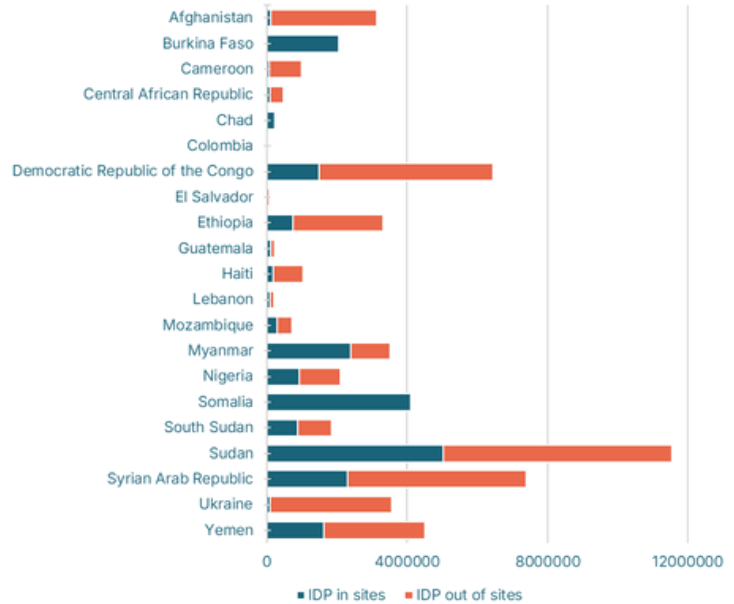
IDP Populations & **Sites Overview**

IDPs in-Site & IDPs out-of-Site¹

34,708,948 IDPs out of sites
22,757,446 IDPs in sites



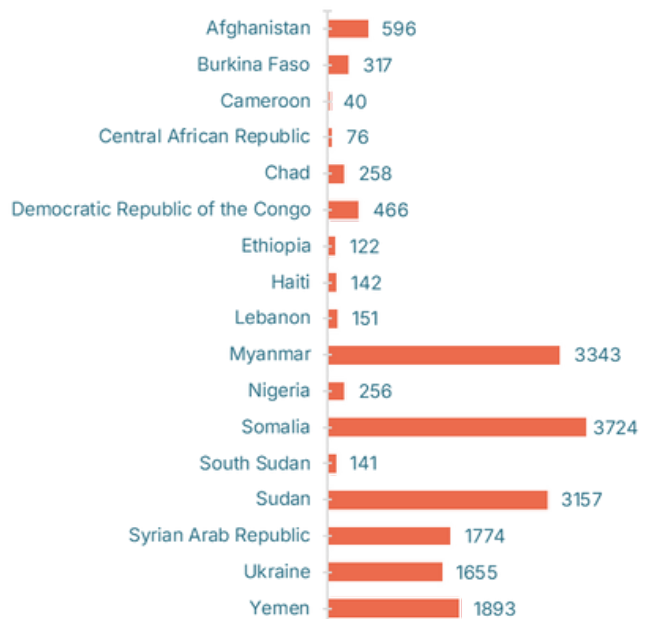
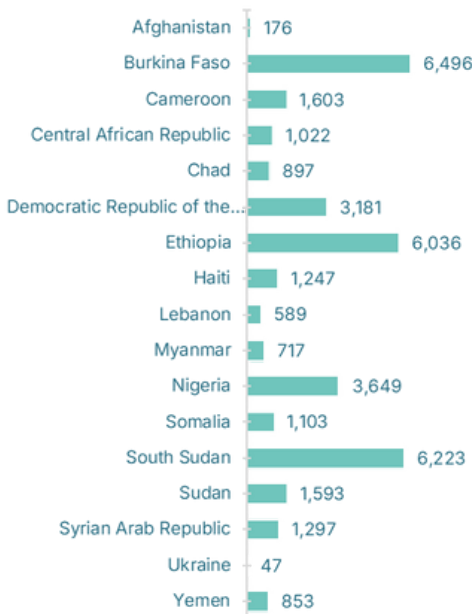
Country-wise breakup of IDPs in-site vs. IDPs out-of-site



1,235
Average of IDPs per site



18,000+
IDP Sites Identified Globally



¹ The term "site" is increasingly used in the sector to apply to camps and camp-like settings including planned camps, self-settled camps, collective centers, reception and transit centers, and evacuation centers. Where differences in site characteristics impact daily management activities and the standards, these are explained in the guidance notes. Sites are locations where services, infrastructures, and resources are shared and managed collectively."



Achievements

Area-Based Site Management

The CCCM Cluster prioritized the Area-Based Approach (ABA) for integrated site management and holistic service delivery. In Somalia, the cluster led the transition from site level to ABA to improve coordination and service monitoring across displacement sites. Burkina Faso introduced ABSM training, emphasizing community participation and leadership, while Yemen focused on integrating ABA into CCCM strategies through case studies and capacity-building efforts.



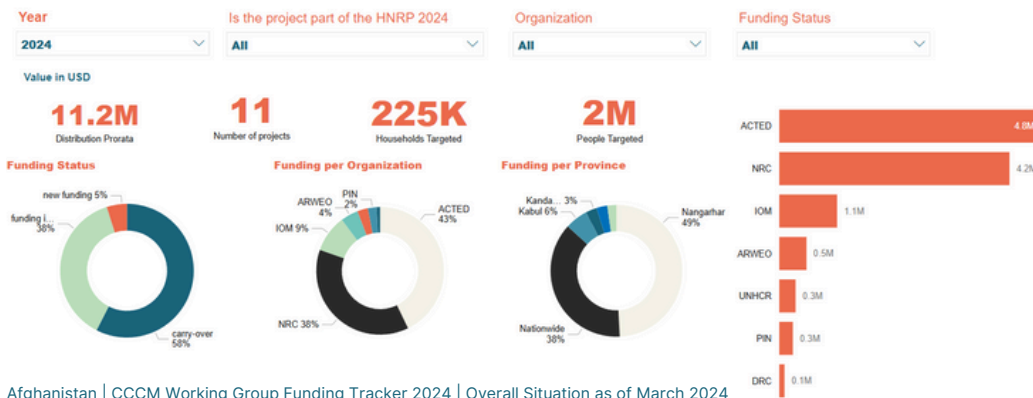
Click [here](#) to watch the video

The ABA Working Group released the **Area-Based Site Management (ABSM) Training Package** this year, equipping participants with key concepts through ten modules. The package was introduced at an inter-agency training in Ethiopia and further delivered in Nigeria (virtual) and Mogadishu (in-person). Key discussions took place at the CCCM Annual Meeting in Nairobi, Kenya, and with the Shelter Cluster’s Urban Settlements Working Group. [Resources](#), including a case study on South Sudan, were updated throughout the year. A survey confirmed the usefulness of the video and resource matrix.

See video explainer on ABA, available in [English](#), [Spanish](#), [French](#), [Arabic](#), to promote understanding and adoption of this approach globally.

Data-Driven Decision-Making

To improve humanitarian response efficiency, the **CCCM Cluster has developed innovative data-tracking tools for real-time decision-making**. In Afghanistan, the Cluster introduced a [Funding Tracker](#), using Kobo and PowerBI to enhance financial monitoring and resource allocation. In Ukraine, the Evacuation Tracker was launched to monitor IDP movements and improve response coordination, supporting 83,000 displaced people. Yemen’s [Site Monitoring Tool](#) was expanded, assessing service gaps and informing targeted interventions. These tools have strengthened data-driven planning, ensuring better distribution of resources and accountability in CCCM operations.



Achievements

Prevention of Violence

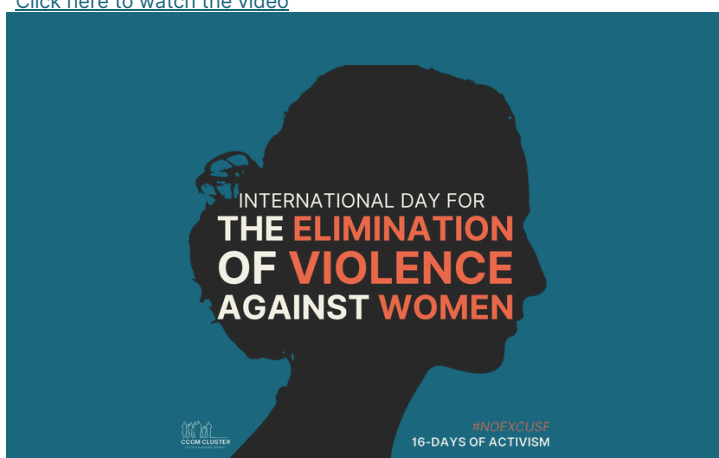
The CCCM Cluster has actively worked to mitigate the risks of violence against women and girls in displacement settings. During the 16 Days of Activism, CCCM partners in Burkina Faso organized awareness campaigns, trained women's association leaders, and conducted advocacy efforts to improve security for displaced women. In Somalia, UNHCR as part of the CCCM Cluster installed 104 solar lights across IDP settlements, enhancing safety for women and girls by reducing nighttime risks. Additionally, the CCCM Cluster integrated risk mitigation into its community engagement strategies, reinforcing protection measures across all managed sites.



[Click here to watch the video](#)

Climate Resilience & Disaster Response

The CCCM Cluster has responded to climate-induced displacement in several countries, coordinating flood response efforts and promoting long-term resilience. In Nigeria, CCCM partners assisted 400,000 people displaced by flooding, providing site management, fumigation, and hygiene awareness sessions. In Sudan, technical assessments and site improvements were conducted following the collapse of the Arba'at Dam, affecting over 50,000 people. Myanmar's CCCM Cluster supported monsoon-affected IDPs by rebuilding 20 longhouse shelters and distributing emergency supplies. Burkina Faso implemented a reforestation initiative at an IDP site, planting drought-resistant trees to combat desertification and promote social cohesion.



Achievements

Capacity Strengthening

The Capacity Development Working group (CDWG) led a breakout session at the CCCM Global Annual Meeting, addressing common capacity-building challenges while engaging new members and showcasing trainer expertise. During the event, the WG compiled and shared case studies on environmental practices to promote sustainability in camp management. In coordination with the ABA working group, it provided input to new training materials. **A global Learning Needs Assessment was launched to identify priority areas for capacity strengthening.** Looking ahead, CDWG will collaborate with the CE Forum on a new training package to enhance site managers' role in community participation and expand training resources.

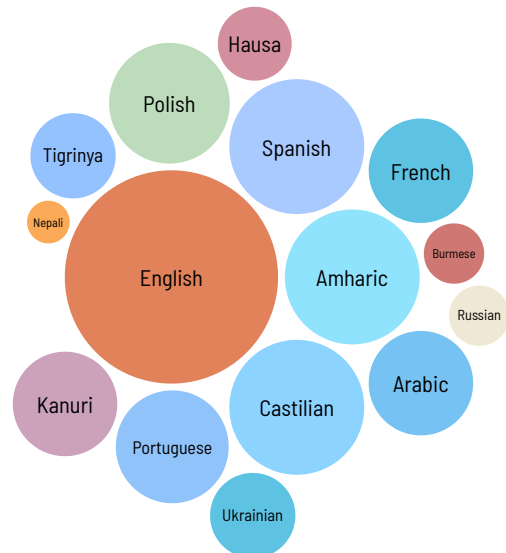
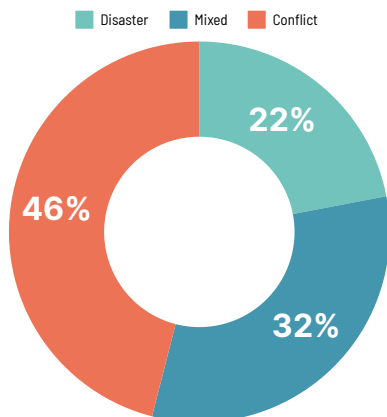
2024 Capacity Strengthening in Figures



Capacity Strengthening 2019-2024



Context setting of trainings provided



Achievements

Localization

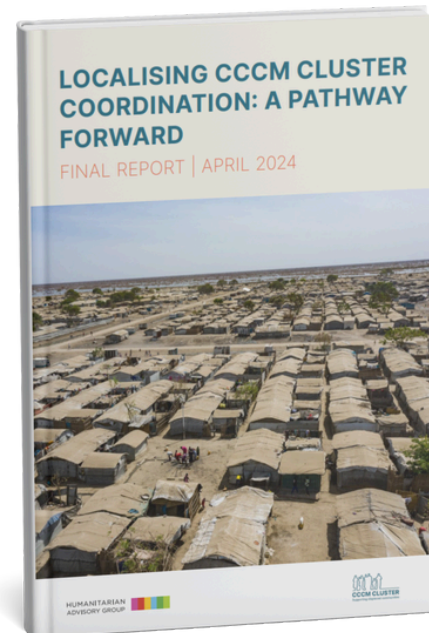
To advance the CCCM localization agenda globally, the Cluster held multi-stakeholder consultations with the Humanitarian Advisory Group (HAG). The research, published in 2024, aimed to unpack localization in practice in various contexts and draws on examples from **Myanmar, Somalia, Ethiopia, Indonesia, Syria, Nigeria, Syria, and Yemen**. It highlights the state of play and sets forth core recommendations for the Cluster to implement to ensure an in-depth localized response.

In 2024, the Somalia CCCM Cluster actively engaged with the Inter-Agency Standing Committee (IASC) Localization Task Force 5, particularly in a webinar focused on implementing the IASC Localization Guidance in Eastern and Southern Africa. This involvement underscores the CCCM Cluster's commitment to enhancing the participation and leadership of local and national actors in humanitarian coordination and response efforts within Somalia. The IASC Task Force 5 on Localization aims to strengthen the meaningful engagement of local actors in humanitarian coordination structures, promoting effective and contextually relevant responses to displacement and other humanitarian challenges.

The CCCM Annual Meeting (see below details) included specific discussions on Localization and the People Centred Approach which concluded that CCCM plays a critical role in managing collective displacement, local partners being key to implementing effective and context-specific responses.

Energy, Environment, and Connectivity

The Working Group (WG) on Energy, Environment, and Connectivity recently held a Joint Community of Practice (CoP) on Settlement Planning and Energy & Environment, engaging 180 practitioners, with plans for biannual sessions. NORCAP conducted energy assessments for Chad and Gaza and deployed energy experts to 50 operations across Ukraine, the Middle East, and Africa. The WG emphasizes clean energy as a cross-sector enabler, improving living conditions, protection, and sustainability in displacement settings. Operational energy, which makes up 90% of humanitarian energy demands, is a proven way to reduce costs while enhancing services. Environmental neglect can worsen humanitarian crises, making sustainable energy solutions critical to long-term resilience.



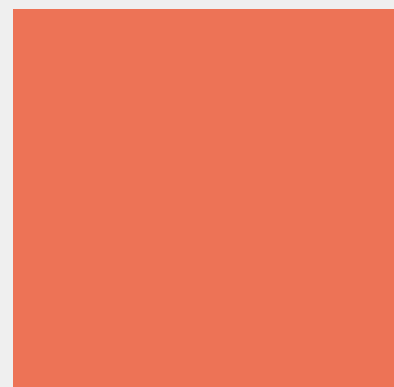
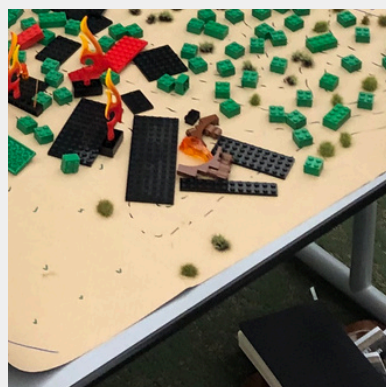
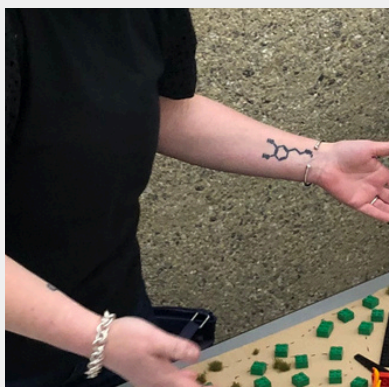
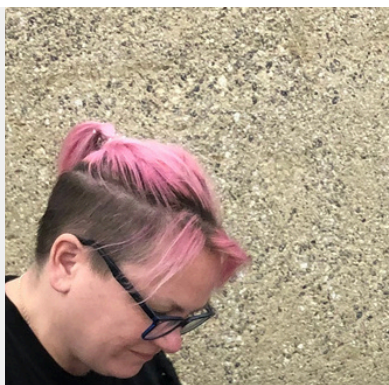
[Click here to read the full report.](#)



Achievements

The Minimum Standards for Camp Management (MSCM)

The Minimum Standards for Camp Management (MSCM) Working Group focused on advocacy, partnerships, and expanding adoption of the standards in 2024. A key highlight was an interactive session at the Humanitarian Network Partners Week, where humanitarian standards were collaboratively explored using LEGO models and playing cards, promoting inter-handbook operability. The group also advocated at CCCM events, engaging in discussions on fire safety, community participation, and HNO/HRP planning. Two consultants attended SPHERE training in Germany, emphasizing MSCM's interoperability. The translation efforts expanded to 13 languages, including an urgent Turkish translation for the earthquake response. The group continues to strengthen awareness and integration of MSCM in humanitarian operations.



Achievements

The Community Engagement Forum

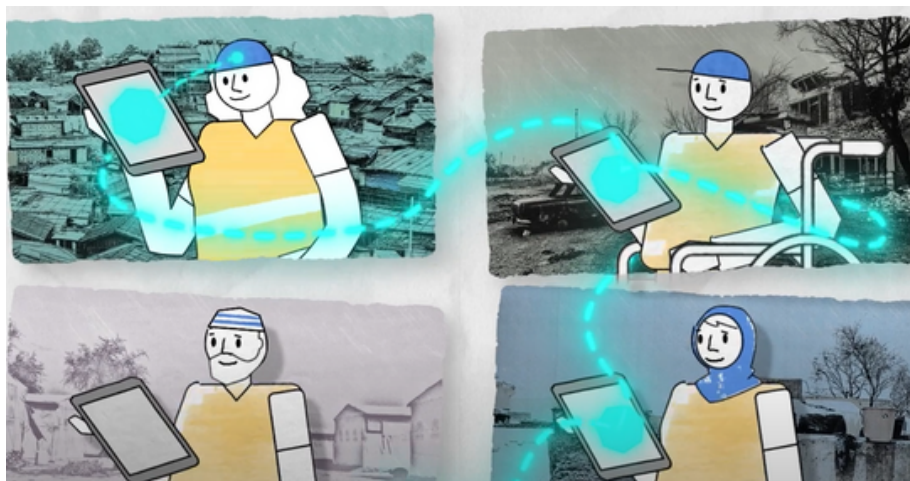
“A virtual space where practitioners can exchange experiences, share resources, and collaborate.”

The Community Engagement Forum is an online Community of Practice (CoP) under the Global CCCM Cluster, open to all practitioners interested in community engagement (CE) in displacement responses. In 2024, the CoP published the Community Engagement Definition and Terminology guidance, developed through a consultative process among members. A 3-day CE training package was piloted in Myanmar and Nigeria, with feedback informing its finalization for 2025. Monthly Coffee and Chats continued, covering key CE topics. The forum grew significantly, increasing from 187 to 263 members and surpassing 2,000 [LinkedIn](#) followers. The rotational Advisory Board, composed of diverse sector representatives, continues to guide discussions, resource development, and CE material creation. The forum also published French and Arabic versions of the Community-Led Projects Tip Sheet, providing practical guidance for project planning.



**Community
Engagement
Forum**

[Join the Community Engagement Forum here.](#)



click [here](#) to watch the video



Achievements

Global CCCM Annual Meeting and Humanitarian Networks and Partnerships Week

The **2024 Global CCCM Annual Meeting** brought together 150 participants from **27-29 May 2024, in Nairobi, Kenya**. In the opening session, the Global CCCM Cluster presented achievements from the past year and outlined upcoming plans. As part of its emphasis on the need for the humanitarian sector to adapt to evolving challenges, the plenary session addressed the impact of climate and environmental factors on displacement, from preparedness to response. Discussions also focused on the importance of people-centred approaches, exploring strategies to meet displaced populations where they are, and highlighting the importance of early CCCM integration in responses. The meeting facilitated in-depth discussions, knowledge-sharing, and strategic planning among CCCM practitioners and partners.

The Annual meeting 2024 **Report** can be found [here](#).



the Annual Meeting recorded sessions can be found [here](#).

The **CCCM Cluster** actively participated in the **Humanitarian Networks and Partnerships Week (HNPW)**, an annual event that addresses key issues in humanitarian affairs. During the 2024 HNPW, held in a hybrid format from 29 April to 10 May, the CCCM Cluster organized sessions focusing on community engagement and the integration of environmental considerations into camp management practices. These sessions provided a platform for CCCM practitioners to share experiences, discuss challenges, and collaborate on best practices to enhance the effectiveness of displacement site management. The CCCM Cluster's involvement in the HNPW underscores its commitment to fostering collaboration and innovation within the humanitarian community.



Global Cluster Strategy 2025–2029

In 2024, the Global Cluster developed a new strategy to guide our work from 2025-2029.

VISION

Communities affected by, or at risk of, displacement have their rights and dignity respected and access the assistance, information, protection and solutions they require.

MISSION

The Cluster engages and empowers affected communities to access assistance and seek solutions to displacement. The Cluster works with all stakeholders to ensure effective and accountable service delivery and safe & dignified living environments.

WHERE THE CLUSTER WORKS

The Cluster operates in the following type of settings, which are of primary concern:



In some contexts, the Cluster adopts or includes **area-based site management**.

KEY PRIORITIES

Comprehensive responses to displacement crises that promote alternatives to camps, ensuring camps are a last resort while enhancing area-based management.

Increased pathways to solutions for displaced communities, focusing on early action.

Greater agency of displacement-affected communities to shape humanitarian response, empowering displaced communities in their diversity to participate in decision-making.

Accelerated localization through ownership and decision-making, supporting local actors to lead humanitarian responses.

KEY AREAS OF FOCUS

Alternatives to Camps	Solutions from the Start	Community Engagement	Local Leadership
Seeking alternatives to camps and expanding areas-based site management.	Making solutions a core part of the cluster's programming from the start of the response.	Ensuring engagement of communities and IDPs in their diversity and integrating the Cluster's work with the wider humanitarian coordination structure.	Improving local and national capacity to lead and own response to displacement.
Informed Responses	Working Across Sectors	Adapting to Climate Change	Safe and Dignified Environments
Investing in information management and accountability systems to improve responses.	Coordination of integrated, life-saving service at site and area level.	Helping communities prepare for, and adapt to, the impacts of climate change.	Working with communities to mitigate risks and enable proactive environments.

The Cluster works alongside communities, authorities, and aid providers to ensure that people affected by displacement can access life-saving assistance and protection, as well as identify paths to solutions guided by the **Minimum Standards for Camp Management**.

ENABLING ACTIONS

Clarity on Role and Mandate	Capacity Strengthening	Collaborative Partnerships	Global Leadership
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The Global Cluster Strategy 2025-2029 is available [here](#).



We thank you for your continued support



Contact Us

Global CCCM Cluster
Co-led by IOM & UNHCR

www.cccmcluster.org 

