CCCM Cluster National Coordination Meeting Minutes

Date: 25 June 2024

Participants: ACTED, CARE, Caritas Czech Republic, Caritas Ukraine, Danish Refugee Council, East-SOS, Fondazione Progetto Arca, Helping to Leave, IOCC, IOM, Mondo, Norwegian Refugee Council, People in Need Ukraine, People in Peril, Polish Humanitarian Action, Posmishka UA, Première Urgence Internationale, Proliska, Protection Cluster, REACH, ROKADA, Right to Protection, Swiss Red Cross, U.S. Embassy in Ukraine, UNHCR, USAID, Ukrainian Red Cross Society, Welthungerhilfe.

Agenda item	Summary of the discussion	Action points
1. **Updates from CCCM Cluster**	**Updates from CCCM Cluster** *(please see the presentation attached):* **Amendments to the Resolution 930** On 30 May 2024, the Government of Ukraine amended Resolution 930, which was adopted in September 2023. The key changes: - Sites **cannot** be established in the premises of functional health care and social care facilities, shelters for people survived domestic or gender-based violence. - Deadline for upgrading sites up to minimum standards extended from 1 March 2024 **to 1 January 2025**. - Ministry for Reintegration updates list of legalized sites **on a bimonthly basis**. - IDPs entitled to stay in the site **for up to 60 days** without providing personal documentation based on the agreement provided in the annexes. - **More than four people** can be accommodated in one room. - In modular towns established before 1 September 2023 could be allocated **less than 6 square meters per person.** - **CSs upgraded by humanitarian and development actors cannot be excluded from the official list of sites** until the end of the martial law plus six months, or according to the timeline specified in the agreement between the site owner and the donor organization. - Site managers are responsible **for initiating the procedure to check ownership rights over non-damaged property by IDPs.**	1. CCCM Cluster to share the presentation with the partners. 2. CCCM Cluster to address the concerns and suggestions raised by partners during the discussion on the amended Resolution 930.

- Site managers responsible for notifying social services on the **IDPs in sites who may require home-based care.**

- In case the site is being excluded from the official list, the actors responsible for resettling IDPs include oblast administrations, **rayon administrations and local self-government (hromadas).**

The CCCM Cluster will take into consideration the concerns and suggestions raised by partners about omissions and areas for improvement in the updated Resolution 930 and further advocacy, including lack of legislation officially recognizing the position of the site manager and respective salary, lack of clearance on how to confirm the provision of the humanitarian response was provided to sites to avoid exclusion of the site from the official list.

2024-2025 Winter Response Plan

Lessons learned from the 2023-2024 winterization response indicated the need to start preparations for the upcoming cold season earlier. To enhance coordination of the winter response in collective sites and avoid gaps, the CCCM Cluster joined the OCHA-led Winterization Working Group for 2024-2025, alongside the Shelter, WASH, FSL, and Health Clusters. The WG aims to design the 2024-2025 Winter Support Plan and advise UHF on the winter-specific Allocation Strategy.

The Cluster in coordination with the SAG worked on the analysis for the winter response, PIN and target, and prioritized activities.

CCCM Winterization activities will include:

- Winter repairs and maintenance (small repairs and insulation for thermal envelope).

- Winter heating and fuel (heating appliances, solid fuel (wood, coal and gas).

Generators will be managed under the UNDP Energy Technical Working Group.

Key figures and messages for the Winter Plan include:

- Considering the continuous attacks on the critical infrastructure, the **needs could be closer to or surpassing the needs reported in October-December 2023**.

- **Over half (53%) of collective sites in Ukraine in need of winterization support**.

- The most **frequently reported winterization-related needs** include winter clothing (25%), generators (23%), building insulation (21%), alternative heating source (18%), fuel for heating or power sources (wood, coal, gas) (18%), finance to cover utility bills (10%), and repairs or upgrades to heating system (10%).

- Most significant number of people at risk are in **Dnipropetrovska and Kharkivska oblasts** followed by a range of oblasts in the central and western areas.

	Accommodation of people with limited mobility in CSs Disability-friendly infrastructure remains one of the key challenges in collective sites. To facilitate possible solutions, UNHCR, jointly with R2P, seconded coordinators for the Ministry for Social Policy, who will focus on identifying CSs suitable for people with limited mobility (including those requiring home-based care) and evacuation of health and social care facilities in safer areas. The CCCM Cluster and the Protection Cluster actively collaborate with the Ministry of Social Policy by sharing respective data. On 14 June, CCCM Cluster held a meeting with partners to discuss and facilitate the initiative. Key points of the discussion included: - CCCM partners agreed to support the Ministry by verifying CSM data on reported barrier-free access in collective sites. - CCCM partners reported the availability of funds to support the installation of disability-friendly infrastructure in Zhytomyrska, Sumska, and Dnipropetrovska oblasts. The Ministry will use the Cluster referral tool to inform about identified sites needing minimal upgrades to ensure accessibility for further Cluster referrals. - The CCCM Cluster, in consultation with the Age and Disability TWG, will follow up with the Ministry to develop rapid criteria for assessing the accessibility of these sites.	
2. CCCM Cluster: Sub-National Updates	**CCCM Cluster Sub-National Updates** *(please see the presentation attached):* **East Hub** **Kharkiv emergency updates (10 May – 24 June):** Evacuation and Accommodation Trends: Peak influx to collective sites: 12-13 May with over 150 people/day. Current situation: approximately 20 new arrivals a week. 4,100 individuals evacuated by authorities and humanitarian actors. All of them assisted at the transit center in Kharkiv. Accommodation in Kharkiv and the oblast: 1,100 IDPs (including 84 children) in 37 collective sites. Accommodation of people with limited mobility in CS: Concerns raised about accommodating individuals with physical disabilities and limited mobility in CSs without necessary infrastructure. 836 individuals with mobility issues (including older people and wheelchair users) passed through the transit center. 169 of these individuals were accommodated in CSs, in addition to the existing vulnerable population.	CCCM Cluster to share the presentation with the partners.

	Establishing new collective sites: Limited space in existing CSs resulted in opening new sites in the oblast. CCCM Cluster coordinated with the Educational Department of the Oblast Military Administration to find suitable facilities. Humanitarian partners provided cross-sectoral support. Partners capacity and CSs needs: Sufficient capacity to meet new arrivals' needs and expand to new sites. Needs for NFIs, equipment, and WASH rehabilitation addressed by respective Clusters/partners. Program Activities and Referrals: Focus shifting from emergency provision to regular program activities. Facilitating referrals to other sectoral partners as needed. **Donetsk operational updates:** - Internal verification of the CSs list revealed that, based on contextual developments, 9 CSs are slated for closure, as reported by oblast authorities and site managers. - Coordination efforts are ongoing with the Cash Working Group and GBV AoR. - Outstanding needs in 6 active CSs which will be addressed via the CCCM Cluster referral tool.	
3. Protection Cluster: Services Advisor Poster	**Protection Cluster** *(please see the presentation attached):* The Services Advisor platform is an online tool designed for cluster coordinators and service providers. It offers up-to-date information about the availability of humanitarian assistance and services at specific locations and supports referrals between humanitarian actors through information sharing. Users can view available services on an interactive map and in an online service directory. They can also filter services by category (such as Protection, Shelter, Cash, and Mine Action), location (including collective sites), organization type, and service provider. Currently, the map shows 13 CCCM partners providing 229 services in 19 oblasts. To extend the involvement of humanitarian partners using this tool, the Protection Cluster presented the Services Advisor Poster asking for CCCM partners to place in the CSs.	1. CCCM Cluster to share the presentation with the partners. 2. CCCM Cluster to share the copy of the Services Advisor Platform poster among partners with the request to print and place it in CSs.
4. Norwegian Refugee Council: IDP committees in collective sites	**NRC** *(please see the presentation attached):* NRC presentation on site committees outlines the purpose, methodology, and support resources for establishing and operating site committees within collective sites.	CCCM Cluster to share the presentation with the partners.

	The primary purpose of site committees is to enhance community involvement, ensuring all members participate in identifying needs and finding locally appropriate solutions. These committees encourage independence, reducing dependency and corruption, and provide dignity by allowing community members to actively engage in site activities and decision-making.		

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NRC supports these committees by offering:

- **Training and capacity building** (election process, project development, leadership, communication, conflict resolution, and decision-making).

- **Resource allocation** (stationary, furniture, communications; reporting / project tools; community-led projects).

- **Networking and collaboration**: connections with other site committees, IDP councils; advocacy with site managers and local authorities, partnerships with humanitarian actors, service providers.

NRC presentation on establishing site committees is available in both English and Ukrainian. NRC developed comprehensive guidelines and tools on this topic. If you need any guidance or would like to discuss the topic further, you can reach out to Marco Rotunno at marco.rotunno@nrc.no and Olena Komissarova at olena.komissarova@nrc.no .

5. REACH: Key findings of the CSM R12 regarding CSs compliance with the minimum standards (Resolution 930)

REACH *(please see the presentation attached):*

REACH presentation focuses on the minimum standards outlined in Resolution 930. This data is based on CSM Round 12, conducted from 18 March to 9 April, 2024, surveying 1,397 collective sites.

The presentation highlights the ongoing challenges and progress in meeting minimum standards at collective sites, covering multisectoral indicators such as infrastructure, engineering systems, sanitary facilities to ensure proper living conditions, access to essential services for residents etc.

It details the compliance rates of each standard across different hubs and oblasts. On average, the surveyed collective sites complied with 74% of the minimum standards indicators, with the lowest average compliance scores found in Chernihivska (63%), Zaporizka (66%), and Kharkivska (67%) oblasts.

Information on compliance with the minimum standards set by Resolution 930 is available at both the collective site level and various aggregated levels on the updated CSM Dashboard. The standards are indicated using a traffic light system, showing which standards are being met and which are not.

CCCM Cluster to share the presentation with the partners.

	CSM Dashboard can be accessed at the CCCM Cluster Ukraine webpage or via the following link CSM Dashboard.	
6. Updates from partners / AOB	**Information session on CCCM Cluster Referral and Escalation System** Partners requested to provide an information session on the CCCM Cluster Referral and Escalation System to familiarize themselves with the tool and learn how to use it. **Preparedness plans for Donetska, Kharkivska and Sumska oblasts** OCHA-led preparedness plans which were finalized by ICWG East and ICCG. These plans outline assumptions for a multisectoral response, including the CCCM aspect, based on a potential deterioration of the humanitarian situation due to escalating hostilities for Donetska, Kharkivska and Sumska oblasts. These plans are dynamic, live documents covering the period from May to July. Thanks to all partners for your contributions to these plans and your ongoing efforts. **CCCM Induction Trainings** Two rounds of training were conducted in May, in Lviv and Kyiv, with a total of 51 participants. We thank the GBV AoR and Age and Disability TWG for supporting these trainings. After the contextualized materials are endorsed by the Capacity Development TWG members on 5 July, they will be shared with partners.	CCCM Cluster to organise an information session on CCCM Referral and Escalation System