CCCM CLUSTER
Supporting displaced communities
Ukraine

CCCM Cluster National Coordination Meeting Minutes

Date: 21 May 2024

Participants: ACTED, Angels of Salvation, Caritas Ukraine, East-SOS, Friends' Hands, Helping to Leave, IOM, Joint Emergency Response Ukraine/Welthungerhilfe, Mondo, NEEKA, Norwegian Refugee Council, People in Need Ukraine, People in Peril, Polish Humanitarian Action, Posmishka UA, Proliska, REACH, ROKADA, Right to Protection, Swiss Red Cross, U.S. Embassy in Ukraine, UNHCR, USAID, Ukraine is Europe.

Agenda item	Summary of the discussion	Action points
1. **Updates from CCCM Cluster**	**Updates from CCCM Cluster** *(please see the presentation attached):* • **Updates on Kharkiv emergency** CCCM Cluster presented an overview of the current situation related to evacuations and displacement of populations from border areas: - According to IOM DTM data, since May 10 over 16,000 people have left hromadas neighboring the border with Russia, while over 45,000 people remain in the area. Evacuations are conducted by the state and supported by humanitarian actors. At the same time, a sufficient share of the population evacuated by their means. - Evacuated people are brought to the transit center in Kharkiv city, where humanitarian organizations from multiple sectors have an extensive presence of humanitarian actors. Evacuees are provided with NFI and food, register for cash assistance, and, if needed, receive warrants to settle in the collective site (CS). - The oblast administration requested a local NGO Relief Coordination Centre (RCC) to administer the placement of people in CSs. Since 10 May, 42 CSs have accepted over 900 IDPs. Oblast authorities reported capacities to accommodate an additional 1,000 people in CSs if supported by humanitarian actors. Most CSs are located in Kharkiv city, but there are also CSs in Kharkiv oblast. The Ministry for Reintegration initiated the identification of standby oblasts if the Kharkiv oblast is overstretched to host new evacuations. - Humanitarian partners have consistently highlighted the lack of CS with disability-friendly infrastructure which can accommodate people with limited mobility.	1. CCCM Cluster to share the presentation with the partners. 2. CCCM Cluster to disseminate the call for participation in CSM R13 to involve partners.

- CCCM Cluster response included: tracking new arrivals to collective sites and CCCM partners' presence; mobilizing CCCM partners for collective sites with no CCCM presence; facilitating inter-sectoral referrals through the Cluster referral tool; advising partners from other sectors (e.g. Shelter, WASH) on targeting their response;

- At the site level, CCCM partners supported the site managers to ensure safe and dignified living conditions comprising both 'soft' and 'hard' components of the CCCM response.

Preparedness planning: OCHA led the process of designing the preparedness planning for the Kharkivska, Donetska, and Sumska oblasts, each based on inputs from the Clusters. The CCCM Cluster's inputs are guided by national preparedness measures and SOPs, and are developed in consultation with partners. Once Preparedness Plans are finalized, the CCCM Cluster will distribute these documents to partners for operational purposes.

- **Updates on evacuations in Sumska oblast**

- Ongoing evacuations since July 2023 within a 5 km range of the Russian border. Mandatory evacuations for families with children were announced in five hromadas with the latest two announced on May 10. Around 10 000 people are still residing in the 5 km zone. Only about 5% of evacuees seek accommodation in collective sites.

- There are 11 legalized and 12 non-official CSs in the oblast. The total number of available places in these sites is more than 1,000. Reported needs are NFIs (bed linen, blankets, hygiene kits) food packages.

- Oblast administration determining how to increase capacities for hosting IDPs. Oblast is considering kindergartens and schools with distance learning as temporary sites to accommodate IDPs in emergency cases. The focus is on households with children and people with disabilities.

- Based on the list of needs in collective sites provided by oblast authorities, the CCCM Cluster coordinates with partners to address these gaps. At the same time, the Cluster is engaging with the Oblast administration on establishing new CSs and identifying needs for upgrades and renovations, working closely with Shelter partners. Additionally, the Cluster participates in regional coordination meetings to ensure a comprehensive and effective response.

- **CCCM Referral and Escalation Tool**

CCCM Cluster has finalized updating the Referral and Escalation tool based on the feedback provided by partners. As a pilot, the Cluster is rolling out the tool for Kharkivska oblast, which

	has experienced an influx of IDPs into collective sites. Partners are highly encouraged to use it. The link to access the tool is: https://www.activityinfo.org/c/cgxaitnlsd67efj5/b02d06	
	• **Call for participation in CSM R13**	
	CCCM Cluster strongly encourage all partners to participate in data collection for the round 13 of the Collective Site Monitoring, including partners new to the CCCM Cluster in 2024. If you are interested to join this initiative and contribute to our common dataset and analysis, or should you have any questions on logistical arrangements, please contact REACH focal point Olga Selezneva at olga.selezneva@reach-initiative.org, with copy to CCCM Cluster, Oleksandra Ferlikovska ferlikov@unhcr.org .	
2. CCCM Cluster: Sub-National Updates on evacuations	**CCCM Cluster Sub-National Updates** *(please see the presentation attached):* • **West Hub** **Rivnenska oblast:** - During April **184 people** (including 56 children and 18 people with disabilities) who arrived in Rivne oblast by evacuation trains from Donetska oblast, were accommodated in CSs. - CCCM Partners Rokada and Integration Center are supporting the evacuees with the settlement in the CCs (accommodation, Rules of Stay, MHPSS, NFI assistance). **Volynska oblast:** - As of end of May, **127** people have arrived in the Volyn region by evacuation trains. Around 70-80% of the newcomers are settled in collective sites. - On May 26, the last fourth evacuation train is expected to arrive in the region. - CCCM Partner Rokada is supporting IDPs to settle in the CCs. **CCCM Cluster response:** Providing support to oblast administrations regarding official collective sites that have the capacity to host IDPs, in accordance with the prioritization criteria and Resolution 930 standards. • **Central Hub** 50 IDPs (people with disabilities and women with children) were evacuated from Myrnohrad (Donetska oblast) to Odesa last week. They were all accommodated in official collective sites equipped with infrastructure for people with limited mobility. CCCM partners (TTA, ACTED) are assessing the needs of the new arrivals for further support.	CCCM Cluster to share the presentation with the partners.

3. NGO Integration Center: Area-based approach towards service provision and integration of IDPs in Rivne	**NGO Integration Center:** *(please see the presentation attached):* The presentation showcased the activities of the "Integration Space" initiative, launched in December 2023, and supported by the NGO "Integration Centre". Integration Space is a hub where individuals affected by war or challenging life circumstances can receive comprehensive, targeted assistance. One of its goals is to enhance the capabilities of local organizations and volunteer initiatives through case management, social services, volunteer coordination, and family-oriented support. The hub has already delivered over 2,500 services to around 4,200 beneficiaries, 75% of whom are IDPs.	CCCM Cluster to share the presentation with the partners.
4. REACH: New CSM Dashboard R12	**REACH** presented the updated version of the Dashboard following the collective site monitoring round 12. The new Dashboard provides access to aggregated information at various administrative levels (oblast, rayon, hromada, settlement), as well as detailed information at the CS level. Users can now select a specific CS using filters and an interactive map. Two new pages have been added: one on social cohesion and another on compliance with minimum standards. Information on compliance with the minimum standards set by Resolution 930 is available at both the CS level and any of the aggregated levels. The standards are indicated using a traffic light system, showing which standards are being met and which are not. The updated CSM Dashboard can be accessed at the [CCCM Cluster Ukraine webpage](#) or via the following link [CSM Dashboard](#).	CCCM Cluster to share the link for an updated CMS Dashboard with the partners.
5. Updates from partners / AOB	**Proliska** under UHF project is renewing its operation in Sumy oblast and will be able support CSs in this region. **NRC** shared information about the evacuation of 190 people from the eastern oblasts to Lviv and Ternopilska oblasts. However, there was no information on how many people were accommodated in the CSs. **IOM:** The number of IDPs in CSs within Sumy region have not increased significantly, compared to the number reported in March, however according to the SMs every day they receive phone calls from the oblast social department regarding the number of available additional space for evacuees. Collective sites located in Sumy city expect new arrivals from Krasnopilska, Bilopilska, Vorozdianska, Shostinska Hromady at the nearest time. On top of that SM from the CS UA 3208-002 (Borodianka modular town) in Kyiv region informed CCCM team that they expect to accommodate evacuees from Sumy region and provide additional	CCCM Cluster to follow up on the information provided by the partners.

| | modular for them. IOM CCCM is in standby and already coordinating with NFI team for any potential distribution. | |
| | IOM also raised concerns about how oblasts are selected for evacuations. The aim is to avoid opening new CSs and to ensure that IDPs receive all necessary assistance, considering the presence and budgets of partner organizations. | |