CCCM CLUSTER
Supporting displaced communities
Ukraine

CCCM Cluster National Coordination Meeting Minutes

Date: 16 April 2024

Participants: ACTED, Angels of Salvation, Caritas Ukraine, Danish Refugee Council, East-SOS, Friends' Hands, IOM, Mondo, NEEKA, Norwegian Refugee Council, People in Need Slovakia, Project HOPE, Protection Cluster, REACH, ROKADA, Red Cross Ukraine, Right to Protection, Tenth of April, UNHCR, USAID, Ukraine is Europe, WHO.

Agenda item	Summary of the discussion	Action points
1. **Updates from CCCM Cluster**	**Updates from CCCM Cluster** *(please see the presentation attached):* • **Preparedness planning** The CCCM Cluster presented a draft Preparedness Plan for evacuations and new displacement aimed at preparing for a potential increase of displacement, especially linked to mandatory evacuations. This is a national-level plan intended to be adaptable to different scenarios. Should there be significant contextual changes, Cluster will update the plan in consultation with partners and other stakeholders. Note also that a context-specific SOP is being developed for the East based on the guidance in this plan. The preparedness plan consists of three parts: 1) Guiding principles on priorities and approaches. 2) Matrix of preparedness actions for the Cluster coordinators and partners. 3) Standard Operating Procedure (SOP) outlining response actions and processes. • **Referral and Escalation Tool** The CCCM Referral and Escalation Tool is aimed at facilitating multi-sectoral referrals to address needs and gaps in collective sites, ensuring structure and accountability. This tool is to be used by partners when additional support is needed from the Cluster coordinators to refer and mobilize CCCM or inter-sectoral interventions in sites. The system is based on the ActivityInfo platform and complemented by a dashboard providing an overview of referrals and their status.	1. CCCM Cluster to share the presentation with the partners. 2. CCCM Cluster to finalize preparedness plan, post online and circulate to stakeholders (ENG/UKR versions). 3. CCCM Cluster share with partners and stakeholders the link for the Referral and Escalation tool to receive their feedbacks.

	The workflow of the tool includes the following steps:	
	- Step 1: Identification Partners in collective sites identify gaps beyond their resources or their own referral mechanisms. The referrals are submitted using the CCCM Referral and Escalation Tool in ActivityInfo. The relevant CCCM Cluster sub-national Coordinator receives an email notification. - Step 2: Referral via CCCM Cluster Based on scale of need and priority / urgency, CCCM Cluster sub-national Coordinators work with CCCM partners (for CCCM-related needs) or contact designated focal points from other Clusters (for non CCCM-related needs) to identify response capacity and resources to cover the gap. - Step 3: Response and follow-up Identified partners / Clusters respond to ensure the gap is addressed timely and based on priority / urgency. The CCCM Cluster sub-national coordinator tracks progress and communicates with focal points as needed. - Step 4: Further escalation and additional resource mobilization (if needed) If resources at the sub-national level are insufficient, referrals may escalate to the national CCCM Cluster coordination team. In critical priority cases, fundraising or referral to CLA may be pursued. CCCM Cluster is testing the CCCM Referral and Escalation Tool to functionality as well as to improve its user-friendliness and operational efficiency. **During this test phase, partners and stakeholders are encouraged to test out the tool and provide feedback.** The link to access the tool is: https://www.activityinfo.org/c/cgxaitnlsd67efj5/b02d06	
2. Protection Cluster: Updates on the IDP subsistence allowance (Resolution 332)	**Protection Cluster** *(please see the presentation attached)***:** Protection Cluster updated on the amendments to the Resolution 332 related to the IDP allowance focusing on a pre-analysis of impact on affected people. The presentation provides detailed statistics and analysis on the IDPs responses, protection risks, eligibility for extensions, challenges faced by IDPs in the context of the amendments to Resolution 332 and recommendations. According to the amendments to Resolution 332, legal guardians now qualify for automatic extension. Additionally, new groups of households and IDPs are eligible	CCCM Cluster to share the presentation with the partners.

	for the allowance extension if they meet specific criteria and upon submitting the relevant request. • The preliminary conclusions of the analysis provide information on the protection risks faced by IDPs excluded from the allowance, such as the inability to meet basic needs, eviction from rented accommodation, returning to unsafe areas, and moving to collective sites. Additionally, the analysis offers information on the challenges experienced by those who applied for the extension. • Recommendations include raising awareness among IDPs about the amendments and their eligibility, enhancing information dissemination efforts, and referring cases to Protection Cluster partners for assistance.	
3. WHO: Risk communication & community engagement materials during an evacuation	**World Health Organisation:** Risk Communication and Community Engagement WG under the Health Cluster shared information regarding printed materials about diseases that are intended to be displayed at transit sites and points established during evacuations.	CCCM Cluster to follow up with WHO regarding materials specifically related to illnesses among CSs residents and modalities to address them.
4. CCCM Cluster: Sub-National Updates on Evacuations	**CCCM Cluster Sub-National Updates** *(please see the presentation attached):* • **Northern hub:** **Border crossing point in Sumska oblast:** Around 31,000 individuals entered Sumska oblast from Russia via the border crossing point since its establishment. Authorities noted a decline in new arrivals due to Russian Federation's restrictions on movement. National NGO Pluriton and National Red Cross aid those with limited mobility in crossing the 2 km 'grey zone'. Upon entry to Ukraine, individuals receive cash and assistance. Regular evacuation routes to Kyiv (by train) and Poltava/Kharkiv (by bus) are arranged with partner support. Approximately 10% of the population opted for evacuation, staying in collective sites in Poltavska oblast. **Evacuations from Sumska oblast:** As of 11 April, 11,800 people, including 821 children were evacuated from a 5-km zone along the border with the Russian Federation. Families with children have been evacuated to seven oblasts in western Ukraine, however parents with children have indicated they are willing to return to Sumy. Authorities intend to implement a prohibition on returning to the 5 km area, offering the alternative of settling in collective sites within the oblast. CCCM Cluster continues to cooperate with local	CCCM Cluster to share the presentation with the partners.

authorities and partners from other clusters to ensure preparedness for new arrivals to collective sites, and to address identified needs and gaps in CSs.

Chernihivska oblast

Operational situation: Regional authorities reported that 15,757 individuals (including 1,900 children and 1,700 people with disabilities) are living within a 20-kilometer distance of the Russian border, which is being regularly affected by shelling. Evacuation is expected (but no mandatory evacuation has yet been officially announced) for 26 settlements within a 5-kilometer zone along the border, impacting 1,259 people, including 82 children. Authorities report the population is reluctant to leave, preferring to stay with their property. Local authorities are facilitating transportation options (such as automobiles, buses, and trains) to evacuate residents from affected areas within the oblast or to Kharkivska oblast.

Sites that can accommodate people: Six modular towns have the capacity to accommodate new arrivals from the 5-km border areas. Among them, a site in Novoselivka is nearing completion of engineering systems and is supposed to serve as a Transit Site for potential evacuees from border areas. Additionally, two dormitories in Nizhyn are available. However, despite having sufficient facilities to house all evacuees from the oblast, authorities report shortages of essential items (NFIs) for the site and for individuals.

- **West Hub:**

Evacuations to Rivnenska and Volynska oblasts: The CCCM Cluster West Hub is actively supporting government-led evacuations in Rivne and Volyn oblasts, coordinating necessities such as NFIs and cash assistance for new arrivals to collective sites

In Rivne oblast three evacuation trains have brought a total of 126 organized evacuees between 24 March and 9 April, with plans for two additional trains in April and May. Cluster is coordinating the NFI assistance for CSs that is planned to be provided by UNHCR and IOM, while NGOs Rokada and Integration Center are supporting for CCCM soft components.

In Volynska oblast, preparations are underway for government-led evacuations from Pokrovsk, Donetska oblast, with four evacuation trains scheduled for May 2024 and arrangements being made for relocation to private accommodation. NGO Rokada is preparing to receive evacuees, offering transportation services and initial psychological support.

Evacuations to Lvivska oblast: In Lvivska oblast, self-evacuations from Sumska and Zaporizhska oblasts have been reported during March-April, with partners remaining active and implementing contingency plans as needed.

- **Central Hub:**

Evacuations to Cherkaska oblast: CS in Smile accommodated 20 IDPs from Donetska oblast. CCCM Cluster partners were activated to assess the needs of the evacuees. As a result of the assessment, needs in clothing, shoes, and hygiene items were identified and covered by R2P in collaboration with local NGOs.

Evacuations to Vinnytska oblast: Non-organized evacuations from Donetska/Zaporizhska regions are currently observed. The majority of IDPs prefer to stay in private accommodation. Earlier, in March, 100 IDPs that were supposed to be relocated from Sumy oblast to Vinnytska oblast decided to stay in Sumy and relocate within Sumy oblast. Meanwhile, the CCCM Cluster coordinated with cluster partners (IOM, Acted, and R2P/UNHCR) to assess the available resources and the preparedness plan to support the CSs identified by the local authorities.

Evacuations to Khmelnytska oblast: In Khmelnytska Oblast, evacuations from Khersonska oblast have been ongoing since November 2022 (by regular train), with the recent arrival of 701 people primarily housed in private accommodation or move onward to other oblasts, supported by the Oblast Social Department, Red Cross, R2P and humanitarian actors. On April 2 and 4, the R2P team met evacuation trains from Kherson and Zaporizhzhia. 46 evacuees came from Khersonska oblast (3 people were accommodated in a CS) and 55 from Zaporizka Oblast (all were accommodated in private accommodation).

Evacuations to Chernivetska oblast: In Chernivetska Oblast, 23 IDPs arrived in Khotyn, Kruhlyk village, and in joint consultations with the authorities, the CCCM cluster, together with its partners and partners from other clusters, assessed the main needs in NFIs, MHPSS, and cash assistance, which were further provided to the evacuees in CSs.

- **East Hub**

CCCM Cluster in coordination with other Clusters and OCHA, refers needs to sectoral partners and continues to provide technical guidance and support the focal points of the Social Protection and Education oblast departments to ensure effective multisectoral assistance provision.

Kharkivska oblast: In Kharkiv, since March 2023, a total of 3,510 evacuees from Kupiansk, including 2,744 adults and 766 children, have been recorded. Overall, there have been

	4,297 evacuations from all areas, comprising 3,331 adults and 966 children, excluding self-evacuations.		
	Donetska oblast: In Donetsk, regular evacuations for individuals from frontline hromadas are facilitated, with accommodation provided in Pokrovsk Transit Centers for 1-2 nights, with a capacity of 500 people. Designated trains with wagons for evacuees are utilized, with current transfers reported to Rivne and Volyn Oblast.		
	Zaporizhka oblast: In Zaporizhyzhya, evacuations are ongoing as of April 1, but there have been no significant updates regarding changes in numbers.		
5. Updates from partners / AOB	Due to time constraints, it was agreed that the NGO Integration Center would postpone the presentation on the ABA approaches in Rivnenska oblast to the next national Cluster meeting in May.		To provide the floor for NGO Integration Center to deliver the presentation at the next Cluster meeting.