

## CCCM Cluster National Coordination Meeting Minutes

**Date:** 19 March 2024

**Participants:** ACTED, ADRA Ukraine, Caritas Ukraine, Danish Refugee Council, Diakonie Katastrophenhilfe, East-SOS, Friends' Hands, IOM, Medair, NEEKA, People in Need Slovakia, People in Need Ukraine, Project HOPE, REACH, ROKADA, Right to Protection, Swiss Red Cross, Tenth of April, UNHCR, USAID.

Agenda item	Summary of the discussion	Action points
<p><b>1. Updates from CCCM Cluster</b></p>	<p><b>Updates from CCCM Cluster</b> <i>(please see the presentation attached):</i></p> <ul style="list-style-type: none"> <li>• <b>Evacuations: Kharkivska, Donetska, Sumska oblasts</b></li> </ul> <p><b>Kharkivska oblast:</b> Since February 2024, 359 individuals have been evacuated, with 86 accommodated in collective sites. Overall, from the beginning of mandatory evacuations in March 2023, 4 009 individuals, including 879 children, have been evacuated from frontline hromadas in Kharkivska oblast, mainly from Kupianskyi raion. Evacuees needing temporary accommodation are transferred from the Transit Center to collective sites with available space. CCCM Cluster, in coordination with other Clusters and OCHA, refers needs to sectoral partners and continues to provide technical guidance and support to the focal points of the Social Protection and Education Departments in Kharkivska oblast to ensure effective multisectoral assistance provision.</p> <p>There are two parallel initiatives on transit and reception centers led by authorities to address the needs of potential evacuees and those affected by attacks in Kharkiv: a) Kharkiv oblast administration leading the establishment of two additional transit centers; b) Kharkiv City Council is establishing reception centers in the city to aid those affected by aerial strikes.</p> <p>The CCCM Cluster, as part of its ongoing efforts, conducted monitoring visits to potential transit and reception sites in Kharkiv. The needs identified, mainly related to NFIs and WASH/Shelter targeted rehabilitation works. A compiled list of these needs will be shared by the authorities with the CCCM Cluster.</p>	<p>CCCM Cluster to share the presentation with the partners.</p>

**Donetska oblast:** A slight increase in evacuations was observed, leading to the planning of several evacuation trains to the western and central oblasts of the country. There is a difficulty to obtain specific evacuation figures due to volunteer-led efforts and weak coordination at the oblast level.

The CCCM Cluster, jointly with Protection and Shelter Clusters, is engaged in mobilizing partners from multiple sectors to support evacuation trains coming in Zhytomyrska, Rivnenska, and Volynska oblasts, where humanitarian presence is limited. Cluster also maintains communication with key focal points in the frontline raions and OCHA to facilitate the referral of needs to sectorial partners and provide technical guidance as necessary.

CCCM Cluster, jointly with Protection and WASH Clusters, will visit Kramatorsk and attend the meeting with Donetsk authorities as facilitated by OCHA to discuss the situation in Pokrovsk.

**Sumska oblast:** Due to the deterioration of the security situation, evacuations were observed in Sumska oblast. IDPs prefer to stay within the oblast and closer to their places of origin. Many people were only able to take a limited amount of their possessions, as the majority were forced to leave their homes on foot.

Oblast authorities have established two transit centers in Okhtyrka - in kindergarten and school (Okhtyrka). People with no alternative housing options were accommodated in existing CSs (Sumy, Trostianets) or stay in the transit sites.

The social department for Sumska oblast shared the list of needs for 12 collective sites, which was distributed among respective Clusters. Evacuees require support with cash and NFIs. The CCCM Cluster facilitates communication with local authorities to coordinate the provision of assistance by partners.

**IM updates:**

CCCM Cluster IM team delivered updates regarding the forthcoming modifications to certain online platforms and the first in 2024 collective site monitoring exercise:

**5W Operational Dashboard 2024 :**

- The methodology for calculating People Reached has been changed (with OCHA agreement): the maximum number of people reached for each site is summed up for all activities except Capacity Building.
- Visualization of People Reached is now implemented in the form of Gauge comparing with a target.
- Reporting partners are presented separately from implementing partners.

	<ul style="list-style-type: none"> <li>- Disaggregation by raion was added.</li> <li>- PIN and target change dynamically regarding from location choosing.</li> </ul> <p><b><u>Collective site Dashboard</u></b></p> <ul style="list-style-type: none"> <li>- Reporting partners are presented separately from implementing partners.</li> <li>- Disaggregation by settlement.</li> </ul> <p>To request access to this platform, please reach out to the CCCM Cluster IM team or complete the following Kobo form <a href="https://enketo.unhcr.org/x/92ZPOpEV">https://enketo.unhcr.org/x/92ZPOpEV</a> .</p> <p><b>Collective Site Monitoring: Round 12</b></p> <ul style="list-style-type: none"> <li>- Data collection started on Monday 18 March.</li> <li>- Report on the results of monitoring activities is expected to be released at the end of April – beginning of May.</li> </ul>	
<p><b>2. Updates from CCCM Cluster: Capacity Development TWG</b></p>	<p><b>Capacity Development Technical Working Group</b> <i>(please see the presentation attached):</i></p> <p>The contextualization exercise for the “Ukraine CCCM Standard Training Package” is nearing completion in coordination with IOM. When the package is translated it will also be shared with the WG for endorsement. A workplan for coordinating capacity-building interventions for 2024 was shared with partners.</p> <p>Partners were requested to submit needs for induction trainings, prioritizing staff who have not attended the 2-day CCCM induction training. Prioritization will be decided upon collaboration with partner Focal Points.</p> <p>A reminder was sent for outstanding submissions for trainings conducted in 2023, with a deadline on 13 March. CCCM Cluster will report all activities to the Global CCCM Cluster.</p> <p>CCCM Cluster is engaging bilaterally with partners needing support in targeted introductory sessions before the May induction trainings.</p>	<p>CCCM Cluster to share the presentation with the partners.</p>
<p><b>3. REACH: Progress towards local integration of IDPs in collective sites in Dnipro, Vinnytsia, Uzhhorod and Mukachevo: Round 2</b></p>	<p><b>REACH</b> <i>(please see the presentation attached):</i></p> <p>REACH presented results of the Durable Solutions Assessments Round 2: Progress towards local integration for IDPs in collective sites, conducted jointly with the CCCM Cluster in November 2023.</p> <p>The research compares data with Round 1, conducted in June 2023. It evaluates the progress toward local integration for IDP households residing in collective sites in Dnipro, Vinnytsia, Uzhhorod, and Mukachevo. The measurement is assessed against IASC Durable Solutions criteria and key indicators adapted to the Ukrainian context.</p> <p>Key findings:</p>	<p>CCCM Cluster to share the presentation with the partners.</p>

	<ul style="list-style-type: none"> <li>• <b>Demographics:</b> IDPs who left CSs and remained in their settlement of displacement were more likely to be represented by men, have a higher proportion of working-age individuals, and possess higher education levels.</li> <li>• <b>Housing Conditions:</b> IDP households who left their CSs were less likely to report bad housing conditions, while those who remained were more likely to report a fear of eviction.</li> <li>• <b>Employment:</b> The employment rate of working-age IDPs did not significantly increase between June and November 2023. Individuals with degrees were more likely to maintain their employment status, work in the same economic sector, and work for the same employer after displacement.</li> <li>• <b>Income Levels:</b> IDP households who remained in their settlements generally saw their incomes increase between the two rounds. Those who left and remained in their settlements were more likely to have high incomes in round 2, while those who left were more likely to have low incomes.</li> <li>• <b>Social Cohesion:</b> Perceived social cohesion levels improved in Vinnytsia City but decreased in Uzhhorod and Mukachevo. Negative factors such as stereotypes, language barriers, and cultural identities affected social cohesion. IDPs who left their CSs and remained in their settlement of displacement reported discrimination when accessing basic services or the labor market.</li> </ul> <p>The assessments are available in English and Ukrainian via the following links:  Dnipro: <a href="#">Ukraine: Durable Solutions Analysis, Dnipro City, Feb 2024   CCCM Cluster</a>  Vinnytsia: <a href="#">Ukraine: Durable Solutions Analysis, Vinnytsia City, Feb 2024   CCCM Cluster</a>  Uzhhorod and Mukachevo: <a href="#">Ukraine: Durable Solutions Analysis, Uzhhorod &amp; Mukachevo, Feb 2024   CCCM Cluster</a></p>	
<p><b>4. Medair:</b>  Presentation on the Pilot Project regarding supporting solutions and alternative accommodations for residents of collective sites</p>	<p><b>Medair</b> (please see the presentation attached):</p> <p>Medair discussed initiatives regarding alternative housing solutions to support IDPs in Ukraine which were funded by and implemented in close coordination with the UNHCR. During the presentation Medair shared experience on the successfully implemented cases and highlighted the challenges faced by IDPs in finding suitable housing beyond the rental market and the various solutions provided by Medair, such as cash assistance, support in finding work, transportation, food security, and connections within the community. The role of Medair case workers in addressing individual barriers and promoting independence and empowerment among IDPs is also emphasized.</p>	<p>CCCM Cluster to share the presentation with the partners.</p>

	Overall, in 2023, the Medair case management team supported 617 households to leave CSs in Vinnytska, Ternopilska, and Khmelnytska oblasts and facilitated the closure of 23 collective sites.	
<p><b>5. Rokada:</b> Presentation of the educational intensive “From idea to project”</p>	<p><b>Rokada</b> (please see the presentation attached):</p> <p>Rokada presented one of its initiatives about the training intensive program titled “From idea to project,” aimed at improving communication between IDPs and community representatives by increasing knowledge about project management, interaction with donors, and familiarizing participants with the funding capabilities. The training was focused on integrating IDPs into the host community and emphasized the importance of project co-financing, partnerships, and collaboration. The training program includes modules on defining project goals, preparing applications, visualization techniques, project pitching, and conducting master classes. Various projects within the program target socially vulnerable populations and aim to create recreational spaces, improve communication facilities, and enhance leisure opportunities for IDPs.</p>	CCCM Cluster to share the presentation with the partners.
<p><b>6. Updates from partners / AOB</b></p>	<p><b>CCCM Cluster</b> reminded partners on the following issues:</p> <ul style="list-style-type: none"> <li>• <b>Call for expression of interest: CCCM Cluster Co-Coordinator at the national level (deadline 29 March)</b></li> </ul> <p>The CCCM Cluster in Ukraine is seeking expressions of interest from NGOs (national or international) to take on the role of Cluster Co-Coordinator at the national level. The objective is to enhance strategic leadership, strengthen NGO voices, ensure accountability, and bring additional technical expertise to the work of the cluster.</p> <p>The NGO would be represented by a staff member based in Kyiv, working with the national cluster coordination team. Commitment for a period of one year is preferred, and the cost of the position must be covered by the NGO.</p> <p>We encourage all NGO partners who meet the selection criteria and who have been active members of the CCCM Cluster in Ukraine to consider taking on this Co-Coordinator role.</p> <p>If you have any questions, please get in touch with Miranda Gaanderse, CCCM Cluster Coordinator (<a href="mailto:gaanders@unhcr.org">gaanders@unhcr.org</a>).</p> <ul style="list-style-type: none"> <li>• <b>2023 Cluster performance review questionnaire (Last call: deadline 15 March)</b></li> </ul> <p>The objective of this performance review is for CCCM Cluster partners and stakeholders to assess how well the CCCM Cluster in Ukraine has achieved its core functions. The questionnaire focuses on six core and sub-functions of the cluster, and the cluster's</p>	Partners to follow-up on the Cluster reminders.

	<p>accountability to affected populations. In short, the performance review helps us know what we are doing well, and what we need to improve or change.</p> <p>The findings will be discussed in an upcoming dedicated meeting, where actions to improve performance will be identified and integrated into the cluster workplan.</p> <p>Custer provided the opportunity for those partners who have not submitted their responses and kindly asked to complete the Cluster Performance Review questionnaire via the following link <a href="#">CCCM Cluster Performance Review Questionnaire</a></p>	
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