

## CCCM Cluster National Coordination Meeting Minutes

**Date:** 20 February 2024

**Participants:** ACTED, ADRA Ukraine, ALPS Resilience, Angels of Salvation, Caritas Ukraine, Danish Refugee Council, IOM, Mercy Corps, NEEKA, Nonviolent Peaceforce, Norwegian Refugee Council, Oxfam, People in Need, People in Need Slovakia, Polish Humanitarian Action, Posmishka UA, REACH, ROKADA, Right to Protection, UNHCR, USAID.

Agenda item	Summary of the discussion	Action points
<p><b>1. Updates from CCCM Cluster</b></p>	<p><b>Updates from CCCM Cluster</b> <i>(please see the presentation attached):</i></p> <ul style="list-style-type: none"> <li>● <b>2024 UHF First Standard Allocation results:</b></li> </ul> <p>The HC endorsed six projects submitted by national partners focusing on a multisectoral response in collective sites. The CCCM component has received a total of \$3.7 million USD, which constitutes nearly 22% of the 2024 HNRP funding request (16.9M\$). Allocations from other sectors will supplement this funding to provide assistance in collective sites.</p> <p>The CCCM Cluster is collaborating with partners to ensure comprehensive coverage and address any existing gaps. Presently, the preliminary coverage extends to regions including Zakarpattia, Lviv, Ivano-Frankivsk, Ternopil, Chernivtsi, Rivne, Khmelnytskyi, Zhytomyr, Kirovograd, Vinnytsia, Kherson, Mykolaiv, Kharkiv, Zaporizhzhia, Dnipro, Cherkasy, Sumy, Kyiv oblasts encompassing over 150 collective sites. Upon finalization of partner projects, the Cluster will invite them to present their implementation plans.</p> <p>Throughout the project submission process, the Cluster encouraged partners to incorporate both hard and soft components into their proposals. Key activities identified by partners include:</p> <ul style="list-style-type: none"> <li>- Support safe and participatory site management and governance structures;</li> <li>- Community-led activities on the site level;</li> <li>- Care and maintenance;</li> <li>- Essential items and equipment for communal and individual use;</li> <li>- Promote principled site consolidation and closure.</li> </ul>	<p>1. CCCM Cluster to share the presentation with the partners.</p>

	<ul style="list-style-type: none"> <li>• <b>2023 Cluster performance review:</b> Cluster initiated Cluster performance review to assess how well the CCCM Cluster in Ukraine has achieved its core functions. An online questionnaire will be distributed among Cluster partners focusing on six core and sub-functions of the Cluster, and the Cluster's accountability to affected populations. This assessment is based on feedback collected through a consultative process from partners. The findings will be analyzed and discussed in an upcoming dedicated meeting, where actions to improve performance will be identified and integrated into the Cluster workplan.</li> <li>• <b>IM updates:</b> <a href="#">The OPSMAP Platform</a> is now publicly available and no longer requires credentials to access. The OPSMAP platform provides the results of the Collective Site Monitoring (CSM) on the site level, including: <ul style="list-style-type: none"> <li>- Overall site profile (type of ownership, building type, legal status).</li> <li>- Demographics of site population, including the presence of vulnerable groups.</li> <li>- Multi-sectoral needs reported by the site managers (Shelter and NFI, Protection, WASH, Food Security, Education). These needs are complemented by traffic light system indicating standards that are being / not being met.</li> </ul> </li> </ul> <p>Additionally, the Platform integrates a Dashboard with an oblast-level analysis. The OPSMAP will be updated on a quarterly basis. The current version contains the results of the CSM Round 11 as of December 2023. The resource is available in English and will be complemented by Ukrainian translation soon.</p>	<p>2. CCCM Cluster to share with partners Cluster Performance Review questionnaire.</p>
<p>2. CCCM Cluster: Sub-National Updates</p>	<p><b>Sub-National Updates</b> <i>(please see the presentation attached):</i></p> <ul style="list-style-type: none"> <li>• <b>East hub:</b> <b>Operational situation Kharkiv oblast:</b> The escalation of hostilities and aerial attacks in frontline hromadas of Kharkivska oblast has led to a noticeable increase in the number of evacuees. As of 17 January, 327 people, excluding self-evacuations, have been relocated. Since the start of mandatory evacuations in March 2023, 3,860 individuals, including 844 children, have been evacuated from the frontline hromadas of the Kharkiv oblast. The majority of these evacuations have been from Kupianskyi raion. Evacuees in need of temporary accommodation are being swiftly transferred from the Transit Center to Collective Sites with reported availability.</li> </ul> <p>The CCCM Cluster, in close coordination with other Clusters and OCHA, is actively referring needs to sectoral partners and provides continuous technical guidance and support to the</p>	<p>CCCM Cluster to share the presentation with the partners.</p>

	<p>focal points of the Social Protection and Education oblast administration’s Departments. This collaborative approach ensures the adequate provision of multisectoral assistance.</p> <p><b>Operational situation in Donetsk oblast:</b> The intensity of hostilities in Donetsk oblast also led to a slight increase in the number of evacuations over the past month. As the oblast serves principally as a transit one, evacuees are being encouraged to relocate from transit sites to safer areas. Due to the predominantly volunteer-led nature of these evacuations and the need for strong coordination at the oblast level, obtaining specific figures on the number of evacuees from the frontline areas of the Donetsk oblast is challenging. Cluster maintains communication with key focal points in the frontline raions and OCHA to facilitate the referral of needs to sectorial partners and provide technical guidance as necessary.</p> <p><b>Prioritization of collective sites in Dnipro oblast administration:</b> Dnipro oblast authorities, with technical support from the CCCM Cluster have initiated the process of collective site prioritization for substantial interventions and infrastructural improvements. The work with other oblast administrations within the AoR is currently ongoing.</p> <ul style="list-style-type: none"> <li>• <b>Central hub:</b></li> </ul> <p><b>Pilot OCHA GCM</b> for Vinnytsia, Khmelnytsk, and Zhytomyr oblasts, is scheduled for this week.</p> <p><b>IOM Workshops on Site Consolidation:</b></p> <ul style="list-style-type: none"> <li>- IOM concluded a round of workshops on site consolidation in the Central hub. Two additional workshops were conducted in Vinnytsia and Khmelnytsk oblasts.</li> <li>- Central Hub presented an analysis of the CSs compliance with minimum standards.</li> </ul> <p><b>Zhytomyr oblast</b> welcomed approximately 800 IDPs recently evacuated from Eastern regions. Around 90% of these IDPs will be accommodated in collective sites where living conditions barely meet the minimum standards outlined in Resolution 930. The Central Hub anticipates improvement in the living conditions of these CSs through the planned CCCM response aligned with the 2024 UHF allocation.</p> <ul style="list-style-type: none"> <li>• <b>West hub:</b></li> </ul> <p><b>West Hub Meeting Highlights (16 February):</b> Partners shared insights into advocacy efforts concerning Res 930 and discussed challenges related to the legalization of CSs. The Western Hub urged partners to sustain their advocacy and information campaigns regarding the Resolution.</p>	
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	<p><b>Initiating Collaboration and Advocacy with IDP Councils at the Oblast Level:</b> During the meeting on “Housing for IDPs in Ternopil oblast” Western Hub presented data on CSs and delivered a presentation on Res 930.</p> <p><b>Bilateral Engagements with oblast Authorities to Prioritize CSs for 2024:</b></p> <ul style="list-style-type: none"> <li>- Western Hub is assisting in defining criteria and disseminating data on CSM.</li> <li>- New legalized CSs in Ivano-Frankivsk, Ternopil, and Volyn oblasts.</li> </ul> <p><b>Ongoing Cooperation with Coordination Centers for Civilian Support:</b></p> <ul style="list-style-type: none"> <li>- The emphasis is on identifying urgent needs on CSs functioning.</li> <li>- Lviv oblast reported a decrease in support for CSs in 2024. To address this, Western Hub continues mapping services at CSs level to avoid duplication and enhance coordination efforts.</li> </ul>	
<p><b>3. CCCM Cluster:</b> 2024 Response Strategy – objectives and key thematic priorities</p>	<p><b>2024 Response Strategy – objectives and key thematic priorities</b> <i>(please see the presentation attached):</i></p> <p>In 2024 The CCCM Cluster and partners will continue work to ensure safe and dignified living conditions in collective sites, while informing and supporting the sites’ population to pursue their self-reliance and create linkages with more sustainable medium- and longer-term solutions.</p> <ul style="list-style-type: none"> <li>- <b>Objective 1:</b> Support people-centered site management approaches that promote effective engagement and participatory approaches in day-to-day running of sites.</li> <li>- <b>Objective 2:</b> Facilitate coordination and delivery of multi-sectoral assistance in sites to ensure basic needs and minimum standards are met.</li> <li>- <b>Objective 3:</b> Promote and inform responsible exit strategies and support linkages to durable solutions for residents of collective sites.</li> </ul> <p><b>The key thematic priorities</b> encompass:</p> <ul style="list-style-type: none"> <li>- <b>Emergency preparedness:</b> Partners are expected to prioritize the provision of adequate conditions in collective sites for evacuees, focusing on the east and south regions. Given the evolving context, they will implement tailored CCCM preparedness strategies.</li> <li>- <b>Resolution 930:</b> CCCM partners will support the implementation of Resolution 930, while addressing protection risks. They will engage in 'soft' and 'hard' activities aligned with Cluster 2024 objectives, coordinating with other clusters. Nationally, CCCM will monitor compliance, identify gaps, and provide capacity building and guidance. In the field, CCCM Cluster will advocate for site legalization, enhance infrastructure, assist in cases of eviction, and support responsible relocation of IDPs during site closure.</li> </ul>	<p>CCCM Cluster to share the presentation with the partners.</p>

	<ul style="list-style-type: none"> <li>- <b>Principled site closure and consolidation:</b> In 2024, CCCM partners will ensure government-led closure and consolidation of collective sites adhere to protection and do-no-harm principles while communicating with IDPs and site managers affected by closure and consolidation. The Site Consolidation Technical Working Group will coordinate partner efforts in this regard by providing the relevant guidance.</li> <li>- <b>GBV risk mitigation and disability inclusion:</b> In addressing GBV risks and disability inclusion, efforts will involve collaboration with GBV AoR, I/NGOs, Disability Inclusion TWG, and other stakeholders to ensure a comprehensive approach. Regular safety audits will be conducted to identify gaps. A referral mechanism will be established for structured site-level referrals and follow-up. Priority will be given to infrastructure upgrades addressing critical accessibility gaps within collective sites.</li> <li>- <b>Linkages toward medium- and long-term solutions:</b> In 2024, CCCM partners will prioritize supporting residents of collective sites expected to close by facilitating access to alternative accommodations and essential services for sustainable exit. Data analysis will ensure transitional solutions, focusing on sites likely to close and protection case management will ensure tailored interventions at the household level, connecting IDPs with psychosocial support and legal aid. An area-based approach will promote local integration, advocating for social housing and converting existing collective sites into Temporary IDP Housing Stock.</li> <li>- <b>Capacity development:</b> CCCM Capacity Development Working Group will finalize training materials, organize workshops, and will support government and site managers through training, mentoring, and coaching.</li> </ul>	
<p><b>4. Protection Cluster:</b> Presentations on Minimum standards for Protection referrals &amp; Legislative updates on social assistance</p>	<p><b>Minimum standards for Protection referrals</b> <i>(please see the presentation attached):</i></p> <p>Protection Cluster presented the Minimum Standards for Protection referrals. A particular emphasis was put on the need for effective coordination between Protection Cluster actors, understanding referral pathways, and ensuring proper communication and data collection. It defines protection referrals, the referral process, and the roles of different specialists involved. The document also highlights key steps in the referral process, including psychological first aid, data collection, identifying service providers by using Service Mapping, and follow-up. It stresses the importance of following up on referrals and provides an example of a referral tracking sheet. Specific referral pathways for various protection needs in Ukraine are detailed, with a reminder that the primary receiver of a referral should be the competent authority at the local level.</p>	<p>1. CCCM Cluster to share the presentations with the partners.</p>

	<p><b>Legislative updates on social assistance</b> <i>(please see the presentation attached):</i></p> <p>Protection Cluster presented recent legislative updates on Resolution 332 (on IDP allowance). The legislative act regulates IDP allowance since 2022. On 26 January, Resolution 332 was amended to limit payments only to the vulnerable groups of IDPs.</p> <p>Starting from 1 March 2024, the payments from the following groups are automatically extended:</p> <ul style="list-style-type: none"> <li>- pensioners whose pension does not exceed UAH 9,444 as of January 1, 2024 (four subsistence minimums for persons with disabilities);</li> <li>- persons with disabilities of group I or II, children with disabilities under the age of 18, seriously ill children;</li> <li>- orphans and children deprived of parental care, including persons under the age of 23, as well as foster parents and adoptive parents.</li> </ul> <p>Starting from 1 March 2024, an extension of allowance for 6 months is based on new application (non-automatically) for IDPs, who were (re) displaced after January 1, 2022 and whose family income does not exceed UAH 9,444 per person AND:</p> <ul style="list-style-type: none"> <li>- there is an employable unemployed person in the family or among the recipients of assistance, who takes care of a child under 14 years, of three or more children under the age of 18 AND children who are unable to attend childcare and educational institutions, or education is in a mixed format (offline and online); OR</li> <li>- families in which, as of the application date, an unemployed employable person was registered at the employment center as unemployed or as looking for work, but has not yet found employment, AND the family has children studying at schools/universities (full-time); OR</li> <li>- families in which one of the family members takes care of a person with a disability of group I, or a child with a disability under the age of 18, or a person with a disability of the I or II group due mental health issues; or a person who reached 80 years old or a seriously ill child; OR</li> <li>- families in which employable persons found employment, registered as an individual entrepreneur and started working / or received assistance to gain economic independence/ micro-grant for the establishment or development of their own business/ or received a voucher for education, etc., AND the family includes children aged up to 14 years.</li> </ul>	<p>2. CCCM Cluster to share with the partners materials related regarding legislatives changes on IDP allowance, prepared by the Ministry of Social Policy.</p>
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<p><b>5. Updates from partners / AOB</b></p>	<p><b>CCCM Cluster</b> initiated the process of updating the mailing list. Given the turnover among partner staff, our objective is to ensure that we are reaching with the most relevant and up-to-date contacts, thereby enhancing the efficiency of communication with our partners and key stakeholders. To continue receiving invitations and updates from the CCCM Cluster, please re-subscribe using the below link. Please note, that those partners who do not sign up will be removed from the Cluster list.</p> <p><a href="https://enketo.unhcr.org/x/zF1tFdzw">https://enketo.unhcr.org/x/zF1tFdzw</a></p> <p>This link allows you to select the preferred level of updates (national or subnational) as well as choose the respective hub of interest (Western, Central, or East).</p>	<p>CCCM Cluster to update the mailing list of partners.</p>