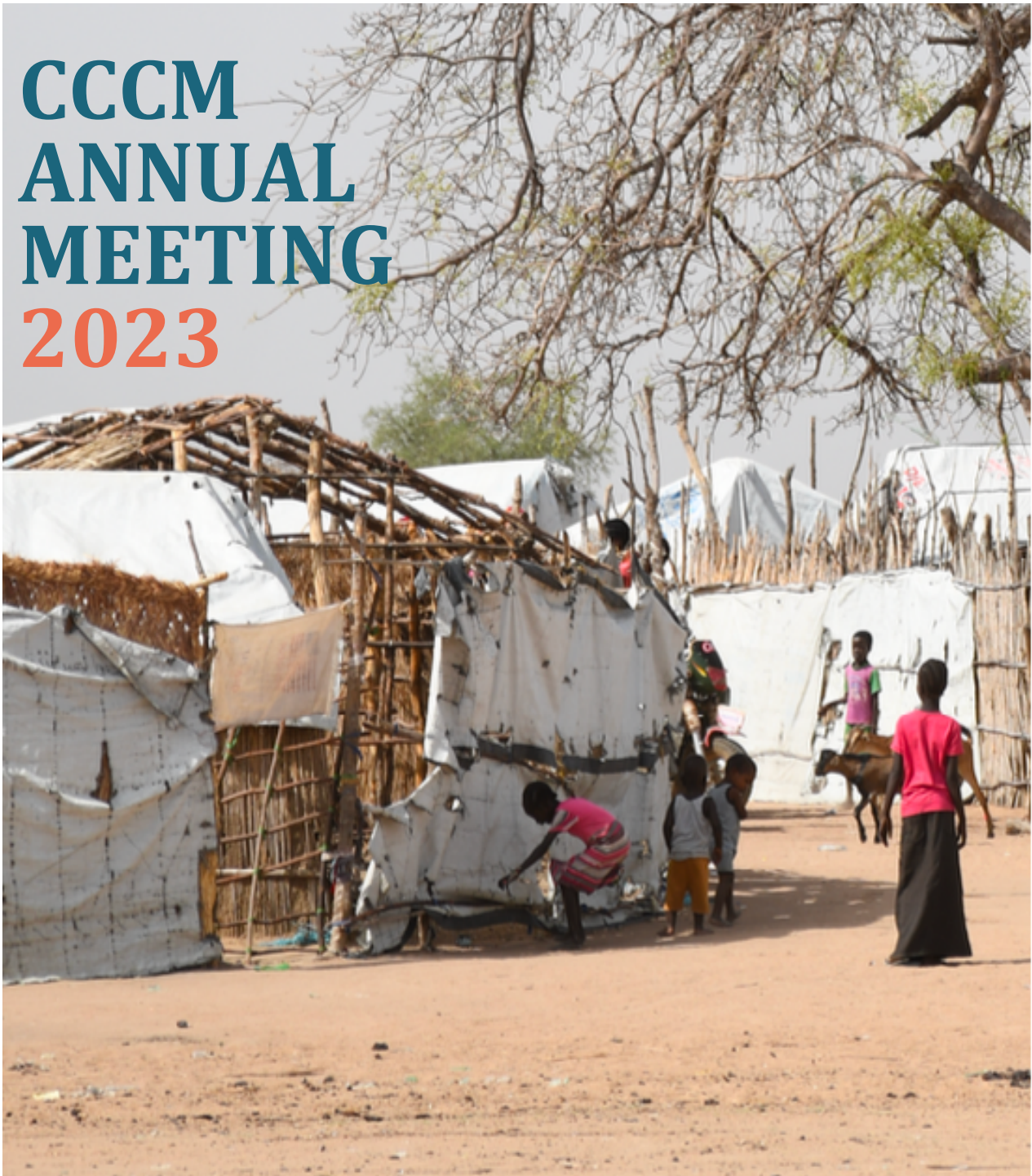


CCCM ANNUAL MEETING 2023



Global CCCM Annual Meeting Report
Geneva, Switzerland, June 14th-16th, 2023

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I. Overview

Global CCCM Annual Meeting 2023: Collaborative Dialogues

The Global CCCM Annual Meeting held in Geneva, Switzerland, from June 14th to 16th, 2023 brought together a total of 150 attendees, including CCCM practitioners countries, national and local government counterparts, representatives from the Office of the Secretary-General's Special Adviser on Solutions to Internal Displacement, donors, other global clusters, academics, NGOs, and the voices of internally displaced persons (IDPs).



With a diverse range of 25 breakout sessions, led by speakers from various organizations, the event explored critical topics pertinent to CCCM and paved the way to renewing the Global Cluster strategy for 2024. From exploring energy access through data to discussing the challenges of planned relocation, the sessions offered multifaceted insights.

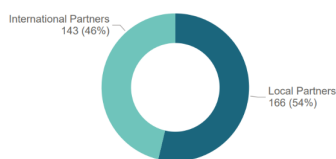
These fruitful discussions bridged preparedness actions to response and paved the way for bridging CCCM to solutions, as well as exploring localization, climate, protection, information management and inclusion. The event's success was marked by its engaging exchange of knowledge and its potential for shaping the future of CCCM strategies and practices.

Opening Plenary Session: CCCM in 2023

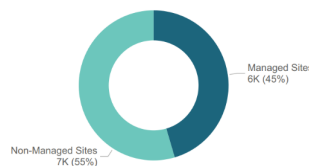
Together with over 300 national and international cluster members globally, the CCCM Cluster reached 23 million internally displaced persons with CCCM services in 23 countries. Of those reached, 26% are living in planned camps, 31% in self-settled sites, 28% in collective centers, and 15% are accommodated in reception and transit centers.

OPERATIONAL OVERVIEW

Cluster Partners Type



Comparison of Managed vs Non-Managed Site

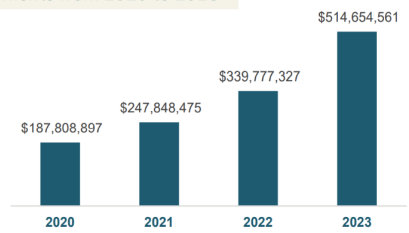


Recognising escalating challenges of climate impacts and increasing complexity of displacement crises, the cluster's work to expand partnerships and pivot actions towards solutions was emphasized in the opening speeches of the Cluster Lead Agencies.

From 2020 to 2023, the CCCM Humanitarian Response Plan (HRP) funding requirements have progressively increased from roughly \$189,000,000 in 2020 to \$515,000,000 in 2023. This highlights the increase in needs of those displaced and affected by crisis. Through comprehensive data, CCCM ensures that the response to the needs of IDPs remains adaptive, efficient, and evidence based.

TRENDS IN FUNDING REQUIREMENTS

Funding Requirements from 2020 to 2023*



The global cluster’s continued collaborations with other clusters and Areas of Responsibility (AoRs), coupled with ongoing research related to the utilization of schools as collective centers and localization, underscore the interconnectivity and synergistic nature of its efforts. The expansion and update of the global training package, as well as the development of a coordination toolkit and a cluster Information Management (IM) handbook contribute to CCCM’s cross-cutting influence across various domains. Other noteworthy global achievements include the launch of a new website and branding as well as the integration of an improved approach to Population in Need (PiN) and severity assessments through the Joint Inter-Sectoral Analysis Framework (JIAF).

Moreover, on a technical level, the advances from CCCM's Working Groups have contributed valuable insights into the diverse activities of the cluster as follows:

Participation in Displacement: Actively supported the creation of the Community Engagement Forum, providing a collaborative space for CCCM and humanitarian practitioners to discuss community engagement and participation, including focusing on community-led projects.

Capacity Development: Integrated insights from the 2022 Learning Needs Assessment with global training efforts. Revamped CCCM training modules and introduced annual learning needs assessments for adaptable training development.

Connectivity, Sustainability and Energy: committed to tackling environmental concerns and facilitating the shift towards renewable energy in operational contexts. Notably, comprehensive case studies concerning clean energy were developed, serving to enrich capacity-building modules focused on Disaster Risk Reduction (DRR), environmental considerations, and energy.

Area-Based Approach: Developed an ABA CCCM training outline, which was pilot-tested in Afghanistan. An ABA CCCM resource matrix was compiled and is now available on the website, offering a central repository for relevant materials, webinars, and online presentations.

Camp Management Standards: Collaborated with RedR to create a training package and an eLearning course on the SPHERE platform. Translated standards into multiple languages for wider access. Integrated standards into core CCCM training.

II. Break Out Sessions

Diverse insights uncovered: a comprehensive overview of 25 breakout sessions covering CCCM-relevant topics

Energy Access through data

Eva Mach (IOM)

A far-reaching session that asks why data is important for sustainability, how we can better connect data to solutions in CCCM activities, and how this is relevant to the CCCM strategy.

A Life Without Standards

Tom Stork (DRC)

An informative session explored the implications of lacking standards within the context of MSCM. It provided insights into the objectives and consequences of MSCM, including its various outcome areas. Additionally, the session addressed the process of formulating a theory of change for MSCM.

From Community-Led projects to Self-management

Kristin Vestrheim, Henry Orji and Giovanna Federici (NRC)

The session highlighted the importance of community-led projects, enabling displaced communities to shape humanitarian responses. It acknowledged previous discussions on the challenges of this approach. Participants emphasized the need for sharing more case studies, experiences, and tools, both good and bad. They reiterated the vital role of community-led initiatives in empowering displaced communities. CCCM agencies were urged to provide staff training and tools to support communities effectively.

Planned Relocation

Ileana Sinziana Puscas (IOM)

This session provided an overview of current guidance, tools, and practices concerning planned relocation as a protection and prevention strategy in disaster and climate change scenarios.

Localization in CCCM - Shaping our Next Steps

Eranda Wijewickrama and Idha Kurniasih (Humanitarian Advisory Group)

The session focused on validating research findings and recommendations for the CCCM Cluster's localization efforts. There was a consensus on prioritizing localization, emphasizing capacity building and resource mobilization. Clear localization priorities with measurable indicators and responsibilities are needed. Localization is a long-term commitment requiring consistent investment. The global CCCM Cluster should allocate more resources and provide better technical support to countries, while fine-tuning default approaches to align with localization goals and assisting country clusters in their efforts.

MHPSS - What CCCM actors should know

Inka Weissbecker (WHO) and Guglielmo Schinina (IOM)

The workshop introduced key materials and practical steps aimed at improving residents'

mental health and psychosocial well-being through camp design, management, and coordination. It emphasized the importance of a people-centered strategy, the role of community participation as a CCCM cornerstone, and community-based initiatives as contributors to mental health.

Setting Priority Next Steps for HLP in CCCM

Melina Smith (IOM), Bailey Holway (London School of Economics), Jim Robinson (HLP AOR)

The session centered on implementing the HLP Toolkit and discussing CCCM priorities in Housing, Land, and Property. Key points included the need for country-level toolkit training, role clarification across clusters for HLP, prioritizing Due Diligence, and enhancing CCCM's HLP advocacy. Additional suggestions included integrating HLP guidance into existing resources, developing rental assistance HLP guidance, and outlining post-eviction HLP actions. It was also proposed to define CCCM's role in HLP within the cluster's strategy.

Making Sense of the Site Master List

James McArthur (REACH)

The session discussed the need for a site index to inform planning and CCCM's specific role. It looked at different approaches in various contexts and debated the index's objectives, whether it should be multi-sectoral, and its focus on infrastructure and sector-specific needs. The session emphasized the importance of this analysis and proposed launching a Task Force for further discussion and implementation, seeking global guidance within the IM toolkit.

CCCM Training package

Maddy Green-Armytage (ACTED) and Kristin Vestrheim (NRC)

This session introduced the upcoming release of the updated global CCCM training package. The session emphasized the diversity of CCCM learning and the need for various support mechanisms to ensure effective CCCM operations.

CCCM as an Operational Accountability

Bruce Spires and Daniel Coyle (IOM)

This session explored CCCM's role in ensuring accountability while balancing its dual mandates of coordination and community engagement. It introduced the concept of "operational accountability," which assesses how mandate holders fulfill their commitments to the affected population. The session discussed how this concept could contribute to framing CCCM's role in the forthcoming strategy.

Diaspora Engagement Opportunities in CCCM

Abigail Maristela (IOM)

This interactive session uncovered the value of the diaspora in humanitarian assistance and asked how CCCM actors want to engage with the diaspora for the most favorable outcomes.

Collaboration with Donors

Caroline Logan, Pui Man Wong (BHA) and Andrea Varner (Bureau of Population, Refugees, and Migration)

This session fostered informal discussions facilitated by donor representatives. The focus was on addressing practical funding and collaboration challenges. Participants shared experiences and ideas, while donor representatives, including Pui Man Wong, Caroline Logan, Andrea Varner, and Carmen Wilke, listened attentively and took notes to improve future collaboration efforts.

Pre-morte - A method for managing Failure.

Tom Thornhill (IOM)

This session introduced the premortem technique concept, designed for analyzing the causes of failure in humanitarian responses. It encourages openness among CCCM project managers and coordinators to identify concerns, potential failure points, and solutions in a safe environment. This approach, applied both tactically and strategically, helps identify potential obstacles and improves project outcomes. Additionally, it can be used to examine and enhance ideas and strategies, mitigating the risks associated with a top-down approach.

Insights from ABA Training - Pilot in Afghanistan

Elena Valentini (IOM) and Giovanna Federici (NRC)

This session aimed to gather insights and assess the impact of the Afghanistan ABA CCCM pilot training. It sought to enhance the training package based on field experiences and suggestions from participants. The session involved presenting the pilot training package to site management in Area Based Approaches to receive feedback on its structure and content.

Building bridges – From CCCM to Solutions

Layth Al-Azzawi (UNHCR) and Vincent Dupin (CCCM Cluster/WG Afghanistan, UNHCR)

This session examined case studies from Iraq and Afghanistan, focusing on bridging CCCM efforts with durable solutions beyond just returns for IDPs. Key takeaways emphasized the need for increased investment and engagement in various initiatives aligned with durable solutions. International organizations should clearly define success metrics, establish timelines, and

coordinate effectively among partners. The session stressed the importance of recognizing that there's no one-size-fits-all approach to durable solutions and called for collaboration among stakeholders. Addressing the evidence-to-policy gap was identified as a critical area for improvement.

Renewable Energy & Sustainability in Displacement

Jørn Owre (NORCAP), Adam James (IOM)

This scenario-based session stressed the importance of environmentally conscious humanitarian programming, emphasizing the preservation of human dignity and improved access to essential services through renewable energy. It introduced tools and support from NORCAP and the Global Platform for Action (GPA). Key takeaways included the need for updated national-level contact lists, conducting conflict-sensitive environmental assessments, pre-intervention SWAT analysis, community engagement, monitoring/reporting systems, and community-government involvement in operational planning.

Disability Inclusion

Alradi Abdalla (International Disability Alliance)

This session emphasized the importance of enhancing capacities in disability understanding among CCCM practitioners and facilitating cross-learning opportunities for Organizations of Persons with Disabilities (OPDs). The goal is to empower OPDs to become independent humanitarian actors, actively engage in the response, access humanitarian resources, and operate within the humanitarian sphere. This involves actions such as inviting OPDs to join as active Cluster partners, becoming inclusive employers, engaging OPDs in the Humanitarian Programme Cycle (HPC), providing long-term

support for accessibility and enhancing OPDs' organizational and decision-making capacities, creating a map of OPDs, and strengthening referral mechanisms.

Information is Everything in CCCM

Gabriel Mathieu (CCCM Cluster Yemen, UNHCR)

This session emphasized the vital partnership between the Coordinator and Information Management Officer (IMO) in CCCM coordination. It stressed the need for mutual understanding, innovative problem-solving, and the importance of robust analysis to enhance coordination. The key takeaway: successful CCCM coordination hinges on seamless collaboration between the Coordinator and IMO. Recommendations include offering practical guidance and real-world examples to support countries in this effort.

The New CCCM Cluster Coordination Toolkit

Kate Holland (Independent consultant)

This session introduced the upcoming CCCM Cluster Coordination Toolkit, aiming to familiarize participants with its content and encourage its future use. It showcased practical applications, including a presentation on Somalia's consultation methods and discussions on cross-cutting issues. Participants expressed interest in accessing these tools. The Toolkit launch aligns with CCCM's capacity-building goals and should be widely disseminated.

Use of Schools as Collective or Evacuation Centers

Wan Sophonpanich (Global CCCM Cluster Coordinator – IOM)

This session shared research findings focused on identifying risk mitigation measures and enhancing inter-cluster collaboration. It

highlighted that, in numerous scenarios, the local school serves as the only 'safe' structure.

How to Measure Participation and Representation

Kristin Vestrheim (NRC) and Richard Okello (CCCM Cluster Mozambique, IOM)

This session focused on using the four minimum standards (participation, information sharing, complaints and feedback mechanisms, and representation) to assess community engagement effectively. It stressed the need to measure outcomes, not just activities, and emphasized the Camp Management Minimum Standards as a strategic tool for accountability and meaningful community engagement measurement.

How Can Data Lead the Path to Solutions?

Louise Thaller (IMPACT), Kristina Uzelac (IOM)

This session delved into the pivotal role of Data for Solutions to Internal Displacement (DSID) recommendations in guiding displaced communities towards lasting solutions. Participants explored the significance of durable solutions data, area-based approaches, and multi-stakeholder collaboration in data analysis, with a focus on transitioning from emergency assistance to actionable solutions. The session showcases practical examples from displacement and CCCM projects to illustrate key concepts and proposes actionable recommendations for strengthening CCCM responses through data-informed decision-making.

Fire in the Camp!

Paul Chamberlain (MOAS), Helen Underhill (Kindling)

This session provided a technical overview of fire incidents in densely populated camp settings and emphasized the importance of holistic thinking. It introduced a community-based response model. The session also discussed fire safety as a broader concern, emphasizing the need for a comprehensive approach. It highlighted the importance of considering the diverse experiences people have during fires and emphasized the socio-technical aspects of fire management. Additionally, it stressed the importance of making fire safety a priority across the humanitarian sector.

Identifying GBV and Child Protection Risks

Agnès Tillinac (IOM), Jo Langkamp (Global CCCM Cluster team – UNHCR)

This session focused on safety audits, risk assessments, and engagement with site committees across diverse site types. Challenges discussed included resource limitations for addressing identified risks, contextual and cultural dynamics (including gender inclusion), data protection, and community-level understanding of gender-based violence (GBV). Key areas for improvement included advocating for funding and resources, developing adaptable risk assessment tools, monitoring risk reduction progress, enhancing safe identification and

referrals through training, providing basic child protection (CP) training, and promoting children's engagement.

La localisation: Des Actions Pas des Mots au Burkina Faso

Justine Dede (CCCM Cluster, UNHCR), Majdalina Serbagi (ACTED), Eric Bazie (UNHCR) and Marcelin Kouakou (NRC)

This session emphasized the importance of localization within CCCM response strategies in Burkina Faso. It highlighted challenges faced by various countries in achieving localization. The involvement of the government as a genuine stakeholder and the central role of communities in projects, both horizontally and vertically, were emphasized. Additionally, donors were recognized as crucial partners in supporting community efforts. The session also discussed the relevance of IDP data issues in shaping response strategies and addressing community challenges. The experience of Burkina Faso in data collection with the government was shared as a valuable example for dissemination in West and Central Africa operations.

I. Market Place

Curated Learning at the Global CCCM Marketplace

The marketplace provided an interactive, dynamic space, allowing country teams and organizations to showcase their work and initiatives and provided a platform for collaborative learning, fostering a shared sense of curiosity while further enhancing the tapestry of insights woven throughout the event. Marketplace highlights:



To amplify



II. Closing Session

Attendees were invited to engage in a strategy building exercise that captured their collective aspirations for the future of CCCM.



Objective Articulation and Prioritization: A Collaborative Vision

Participants outlined key objectives for the global CCCM strategy to explore various goals. They expressed visions of change, including increased accountability and stronger community engagement. This endeavour will serve as the foundation for the forthcoming five-year strategy, which will be shaped by extensive consultations.

A Promising Conclusion with Collective Resonance

As the Global CCCM Annual Meeting concluded, the focus turned to envisioning transformation and navigating systemic change in the evolving humanitarian landscape, aiming for greater results with fewer resources. Individuals at the center of these shifts should access aid, information, and support while having their voices heard. In the closing session, collective objectives, individual growth, and a commitment to inclusive change converged. This encapsulated the meeting's core principles, emphasizing a path forward guided by strategic foresight and dedication to all participants' well-being and advancement.



III. Ways Forward

Moving forward, the various sessions held during the annual meeting have offered crucial insights that will inform the cluster's future strategy. It became apparent that guidance on cross-cutting issues needs to be furthered. To address this, subsequent consultations will be scheduled in the lead-up to the new strategy, ensuring that lessons learned are incorporated and that the cluster is better equipped to navigate the challenges ahead.



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