

IRAQ CCCM - Cluster Coordination Performance Monitoring Survey 2022

This survey will take approximately 10 minutes to complete. Note that questions marked with red asterisk (*) must be responded. The survey is anonymous and won't store names and emails. It is designed to enable cluster partners to assess how well the Iraq CCCM cluster has achieved its six core functions plus Accountability to Affected Population (AAP).

Thank you.
CCCM Team

* Required

1. Who do you work for? *

- International NGO
- National NGO
- UN Organisation
- International Red Cross Red Crescent Movement
- National authority
- Donor
- Private sector
- Other

2. What is your role? *

- Field or Area Level Staff
- Country Level Staff
- CCCM Cluster Governorate Focal Point

3. Is your organization directly implementing CCCM activities in Iraq? *

- Yes
- No

4. Please rate how satisfied you are with CCCM Cluster Coordination overall: *

- Not at all satisfied
- Slightly satisfied
- Moderately satisfied
- Satisfied
- Very Satisfied
- Don't know

5. To what extent do you agree or disagree with the following statements: *

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Don't know
National NGOs are equally valued members of the Cluster	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Agency interest and competing agendas do not negatively impact the Cluster	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The CCCM Cluster maintains a good relationship with other Clusters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The CCCM Cluster provides leadership in times of crisis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cluster Coordinators are unbiased advocates for the Cluster	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. Do you have any additional comments or suggestions on the above responses?

7. Please rate how satisfied you are with CCCM Cluster performance in the following: *

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Satisfied	Very satisfied	Don't know
Providing technical guidance to support CCCM response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Promoting adherence to and application of standards and guidelines	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing capacity building and training for CCCM practitioners	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Supporting contingency and preparedness planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sharing relevant information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Relaying issues of concern or advocacy from partners to relevant actors and forums at governorate level	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Relaying issues of concern or advocacy from partners to relevant actors and forums at national level	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Informing strategic humanitarian decision-making at national level	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Supporting resource mobilization for your organization / for CCCM partners	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Monitoring and externally reporting on the implementation of CCCM response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. Please provide any additional comments on the above responses (Optional)

9. To what extent do you agree or disagree with the following statements:

*

	Strongly Disagree	Disagree	Neutral	Agree	Strongly agree	Don't know
The Cluster has a clear strategic vision and priorities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My organization's contributions are reflected in the Cluster's strategic priorities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Cluster strategy is clearly monitored and reported on, results are shared, and corrective action is taken when necessary	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. Do you have any additional comments or suggestions on the above responses?

11. Do you attend any of the following Cluster meetings (select the main one you attend, if you attend more than one)? *

- National CCCM Cluster meeting
- Duhok CCCM Cluster meeting
- Sulaymaniyah Cluster Meeting
- I don't attend any CCCM Cluster meetings
- Informal Sites Technical Working Group

12. Are you satisfied with the frequency of the Cluster meetings? *

- Yes
- No
- Don't know

13. Are you satisfied with how participatory the Cluster meetings are? *

- Yes
- No
- Don't know

14. Do you feel the Cluster meetings have the right mix of practitioners, managers, and CCCM technical staff attending? *

- Yes
- No
- Don't know

15. Please provide suggestions for improvement to the meeting (Optional)

16. How would you rate the usefulness of the following CCCM Cluster IM products? *

	Not at all useful	Slightly useful	Moderately useful	Very useful	Extremely Useful	Don't Know
Monthly Camp Population Masterlist	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Monthly Camp Population Dashboard	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Monthly Camp Population Flow & Analysis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Informal Site Masterlist	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Informal Site Overview & Dashboard	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Camp Standards Monitoring Report (FSMT)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Camp Departure Follow-Up Survey (Camp Closure)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
REACH Camp Profiling – Camp Directory & Infrastructure Maps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
REACH Camp Profiling – IDP Camp Trend Analysis (2018 – 2020)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
REACH Camp Intentions – Dataset & Factsheets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
REACH Informal Sites Profiling and Intentions – Dataset & Factsheets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. Does your organization make use of the Cluster website (e.g., UNHCR CCCM Portal and Humanitarian Response info?) *

- Yes
- No
- Don't Know

18. How can the IM products be improved? (For example: Suggestions for improvement to existing products, other products or information that would be useful) (Optional)

19. Looking forward, how useful would Cluster support on the following be to your organization / to the CCCM response? *

	Not at all useful	Slightly useful	Moderately useful	very useful	Extremely Useful	Don't know
Protection mainstreaming	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disability and Inclusion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
GBV risk mitigation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Complaints Mechanism / IIC engagement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communication with Communities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. Do you have any comments or suggestions on the above responses?

21. Looking forward, how important do you think the following functions are for the CCCM response (for your organization, or in the overall humanitarian response)? *

	Not at all important	Slightly important	Moderately important	Important	Very important	Don't know
Information Management relating to camps and informal sites (please specify specific products below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advocacy on issues in camps and informal sites (e.g. on evictions, camp closure, service delivery etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Developing technical guidance on CCCM response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Supporting capacity-building of CCCM partners	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Supporting contingency planning and preparedness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Supporting linkages with durable solutions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

22. Do you have any comments or suggestions on the above responses?

