

# Global CCCM Cluster Strategy 2021-2023



**CCCM CLUSTER**  
SUPPORTING DISPLACED COMMUNITIES  
[www.cccmcluster.org](http://www.cccmcluster.org)

# Mission

CCCM Cluster works to represent displaced people in camps and camp-like settings to have fair and dignified access to assistance, information, and protection for as long as necessary.

# Vision

Communities affected by or at risk of displacement, have their rights and dignity respected and have access to the assistance, information, and protection they require.

# Values

We prioritise quality of life, safety, and dignity, through

- Ensuring the best possible protection and assistance
- Striving for timely and durable solutions
- Maximising the predictability of services

We promote accountability, through

- Recognising differential and specific needs
- Always working through participation and collaboration

Our work is guided by the principle that camps and camp-like settings are always the last resort in the search for durable solutions.

# Goals

1. Provide knowledge and skills to enable inclusive and quality programming
2. Empower and support operational actors to localise CCCM responses
3. Collaborate with sectors and actors to improve field coordination
4. Enhance visibility and recognition of CCCM in humanitarian preparedness, response, and recovery

## Priority Work Areas



**Training services** for cluster members, partners, authorities, and affected communities



**Policy, tools, and guidance**, providing up-to-date, relevant support for operational practitioners



**Advocacy and resource mobilization** to enhance the influence of CCCM and improve coordination



**Training services** for cluster members, partners, authorities, and affected communities

### Deliverables

- Targeted proportion of training services for local actors and communities
- Training portfolio based on annual learning needs assessments
- Enhanced portfolio of e-learning
- Program of training of trainers
- On-demand mentoring program to offer solutions and advice

### Enabling strategies

*Schedule regular learning needs assessments and revise the training portfolio to meet priority needs.*

*Work with country and regional clusters to broaden access to training services for local partners.*

*Emphasise simple, practical content that is translated to relevant languages.*

*Enhance the global cluster's ability to offer tailored solutions and advice as well as training*



**Policy, tools, and guidance**, providing up-to-date, relevant support for operational practitioners

### Deliverables

- Up-to-date portfolio of policies, based on “key questions” from field-based practitioners
- CCCM standards adopted by all CCCM clusters and shared with partners
- Accessible web-based library of tools and guidance
- On-demand translation of resources
- Established community of practice for cross-context experience sharing
- Improved tools for consistent information management

### Enabling strategies

*Overcome the competitive mindset between organisations and better share resources.*

*Make time to predict and discuss emerging trends and adjust guidance accordingly – including coordination with different actors/settings.*

*Publicise and promote the use of CCCM standards and best practices.*

*Promote region-to-region sharing of resources and examples of effective practice.*

*Ensure key content is translated to relevant languages.*



**Advocacy and resource mobilization** to enhance the relevance of CCCM and improve coordination

### Deliverables

- A clear explanation of the nature and value of CCCM developed and adopted
- Enhanced visibility of all CCCM clusters through the CCCM website and in other fora
- On-demand service to represent and negotiate for country and regional coordination platforms
- A 3-to-5-year fundraising strategy developed and implemented
- Training, information and support for country CCCM clusters on advocacy and fundraising

### ***Enabling strategies***

*Generate a library of evidence of the impact of CCCM interventions (and the consequences of a lack of CCCM).*

*Global Cluster Coordinators to increase engagement in inter-cluster mechanisms.*

*Global Cluster to be prepared to support and negotiate on behalf of country clusters in regional and country coordination platforms.*

*Consider engaging a fundraising expert to assist in developing a strategy, including:*

- *A portfolio of fundable initiatives*
- *A diversification of donor relationships*
- *Joint funding bids with other sectors clusters and individual organisations*