

Facilitator: Kate Holland (NRC)

Speakers: Bryant Castro (UNHCR Bangladesh) & Megan Lind (NORCAP)

Action points

- Conduct a Cluster capacity assessment.
- Ensure that training tools and calendars are shared – roll out of new training material to new and current trainers.
- Conduct advocacy for funding.

The main objective of this breakout session was to reflect on the recent capacity building initiatives in the Cluster in order to share best practices, lessons learned as well as to identify the priorities to move forward on. The breakout session included two presentations by Bryant Castro (UNHCR Bangladesh) and Megan Lind (NORCAP) and an overview of the recently conducted learning needs assessment.

The GCCCMC conducted a Global Training of Trainers for 25 participants from Government, NGOs and UNHCR/IOM. The Global Cluster has also established a Capacity Building Working Group to support global learning needs, map learning trends, lessons learned, guidance, operational support, amongst others. More information can be found on <https://ccmcluster.org/capacity-building#wg>

Bryant Castro (UNHCR Bangladesh) presented on the capacity building initiative in Cox's Bazar; the joint Capacity Sharing Initiative (CSI) – a Multi – Sector Platform for Camp in Charge (Government Camp Managers) Support Staff. This project was in response to the Bangladesh Government's decision to nationalise camp management. Led by the Site Management Sector (SMS) this capacity building project is setup to assist the government in taking over camp management activities. The CSI project is a long term program which aims to capture good practices of camp management from practitioners and SMS and translate this into a training platform.

There are 4 components of this project:

1. Providing training to the CiCs every week on specialized sectors.
2. Mentoring and Shadowing of CiC staff on camp management and field activities.
3. Converting the training modules into a narrative such as the CM Toolkit but adapted into the Rohingya Response. This narrative would consolidate all tools used and standardize them with the aim that it could be used as a government guide book.
4. By 2021/2022 to create a team of trainers from the government who can conduct ToTs to ensure sustainability of this project.

Megan Lind presented on the Comprehensive Coordination Support to Child and Adolescent Survivors of Sexual Abuse in Emergencies Initiative. The objective of this initiative is to improve the quality of and access to services for child survivors. The initiative was piloted in Niger, South Sudan, Iraq and Myanmar with the Child Protection and GBV AoR's providing remote support. The initial findings show that there are still gaps in services due to the lack of collaboration between sectors. Megan ended her presentation with a list of key questions that could be asked to improve services for child survivors.

Kate Holland presented the recently conducted Learning Needs Assessment by the Capacity Building Working Group in September 2019. 175 responses were collected from INGOs, UN agencies, National NGOs, Government and local authorities, and CBOs. The data collected helps frame the priorities for capacity building in the sector and guides the Working Group on the way forward.