

Building the Capacity of the CCCM Community

Global CCCM Cluster Retreat 02 October 2019

Session overview

Objectives

- Review recent capacity-building initiatives
- Identify capacity-building priorities & way forward

Session outline

- Review since last year
- Current capacity-building initiatives
- Learning Needs Assessment overview
- Group work – priorities by region
- Plenary

Capacity-building review since last year

- Capacity-building session Cluster Retreat 2018
 - Review & sharing of CB initiatives & challenges (staff turnover, lack of time to implement new approaches)
 - New CCCM training package
 - Action points:
 - Adapt existing modules to common contexts
 - Encourage contextualising of modules in collaboration with relevant actors, e.g. national authorities
- 1 Global ToT (held in Amman), 25 participants
 - 2 Government / 13 INGO (LWF, ACTED, DRC, NRC, PUI, TDH) / 10 IOM/UNHCR
 - 17 participants field-based / 8 regional or global capital-based
- Capacity-Building Working Group re-started

Capacity-Building Working Group

- Supports delivery the **global learning materials**
- exchanges information on best practice according to context-specific needs (as needed for national level)
- contributes to the **mapping of CCCM learning trends** and advises on competence/needs, and training resources and tools
- **supports field operations on learning initiatives** and provides guidance on CCCM learning interventions and methods (coaching, mentoring)
- contributes to the **identification of CCCM learning needs among CCCM practitioners** at different levels (local/ national)
- shares lessons learned in **Monitoring and Evaluation**, hence contributing to CCCM Cluster members' capacity to design and implement effectively CCCM activities
- contributes to the **CCCM cluster website** to strengthen interactivity, collective learning, resource sharing and dissemination of information
- explores **other clusters'** learning needs in CCCM sector
- **can be called upon to contribute to concept notes** and **fundraising efforts** to ensure the continuity of its activities, in coordination with the CCCM cluster/sector leads
- reflects on **lessons learned in CCCM learning interventions** to share with Global cluster for publication case study publication or circulation on the CCCM website

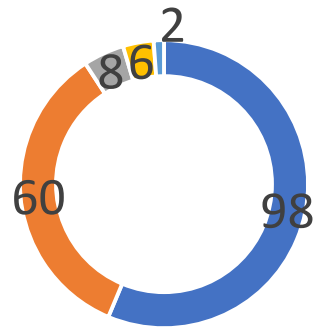
Learning Needs Assessment

Active between: 2nd September 2019 – 30th September 2019

Respondent Profiles

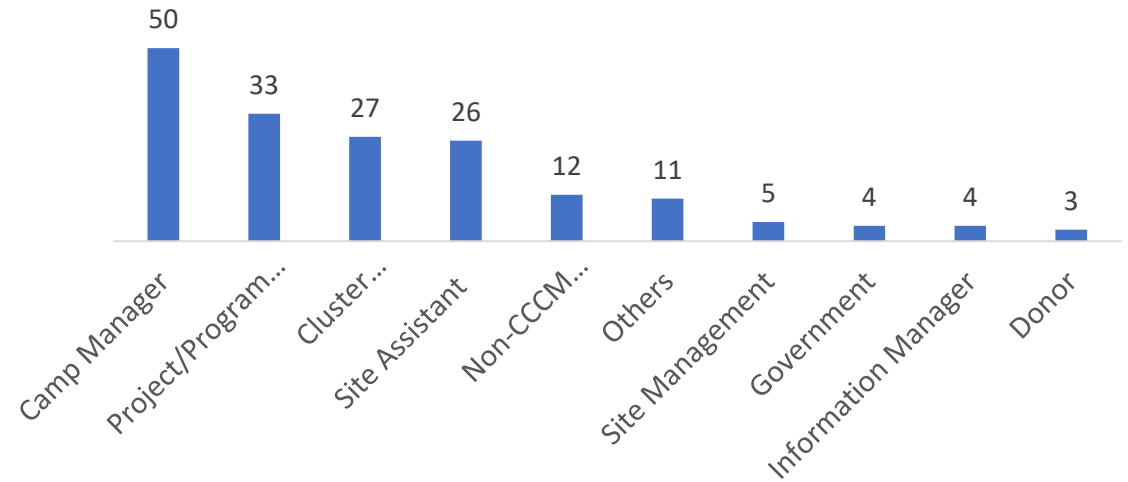
- Responses collected: 175

Organisation Type

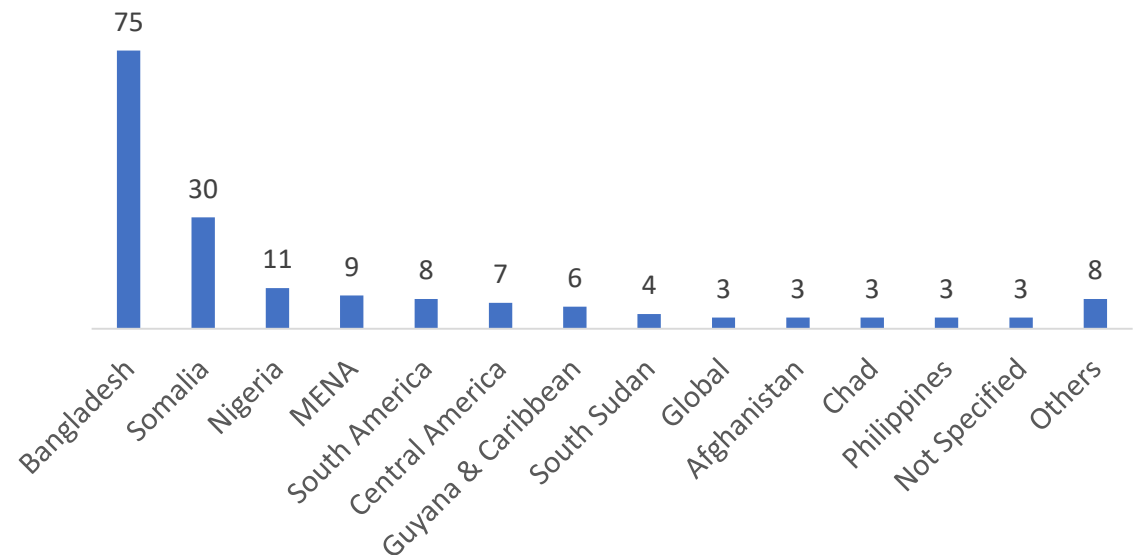


- International NGO
- United Nations
- National NGO
- Government/local authority
- Community Based Organization (CBO)

Respondents Role

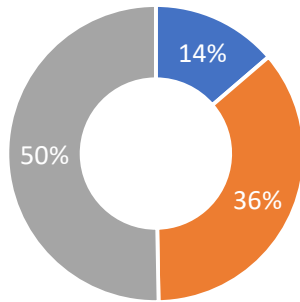


Country of Coverage



CCCM Training Experience

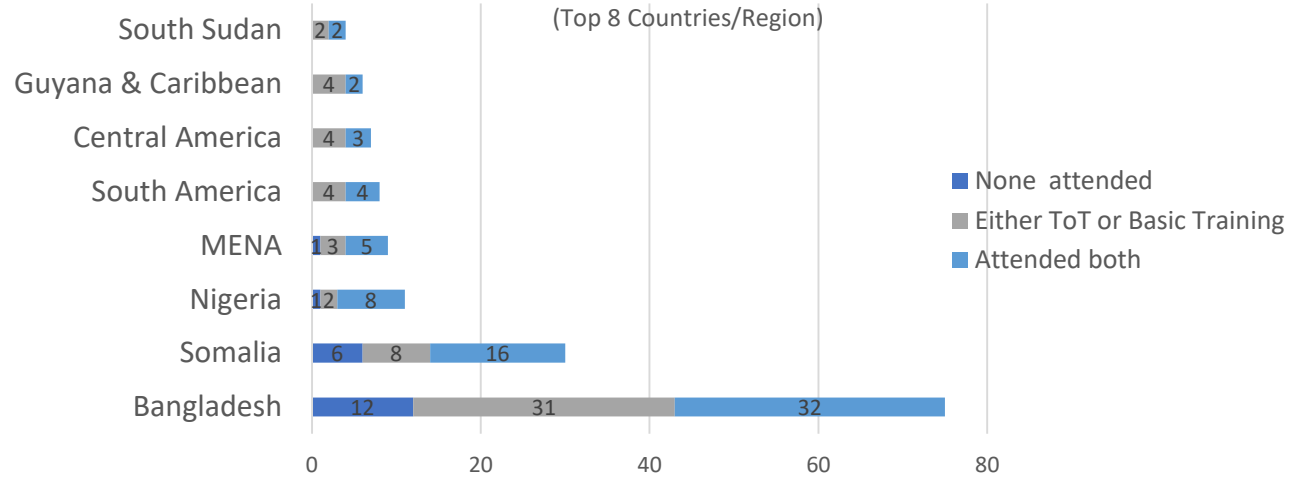
CCCM Trainings Attended



■ None ■ Either Basic or CCCM ToT ■ Both

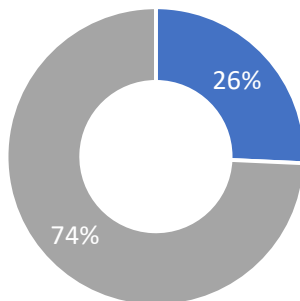
Training Type by Region & # Participants

(Top 8 Countries/Region)



■ None attended
 ■ Either ToT or Basic Training
 ■ Attended both

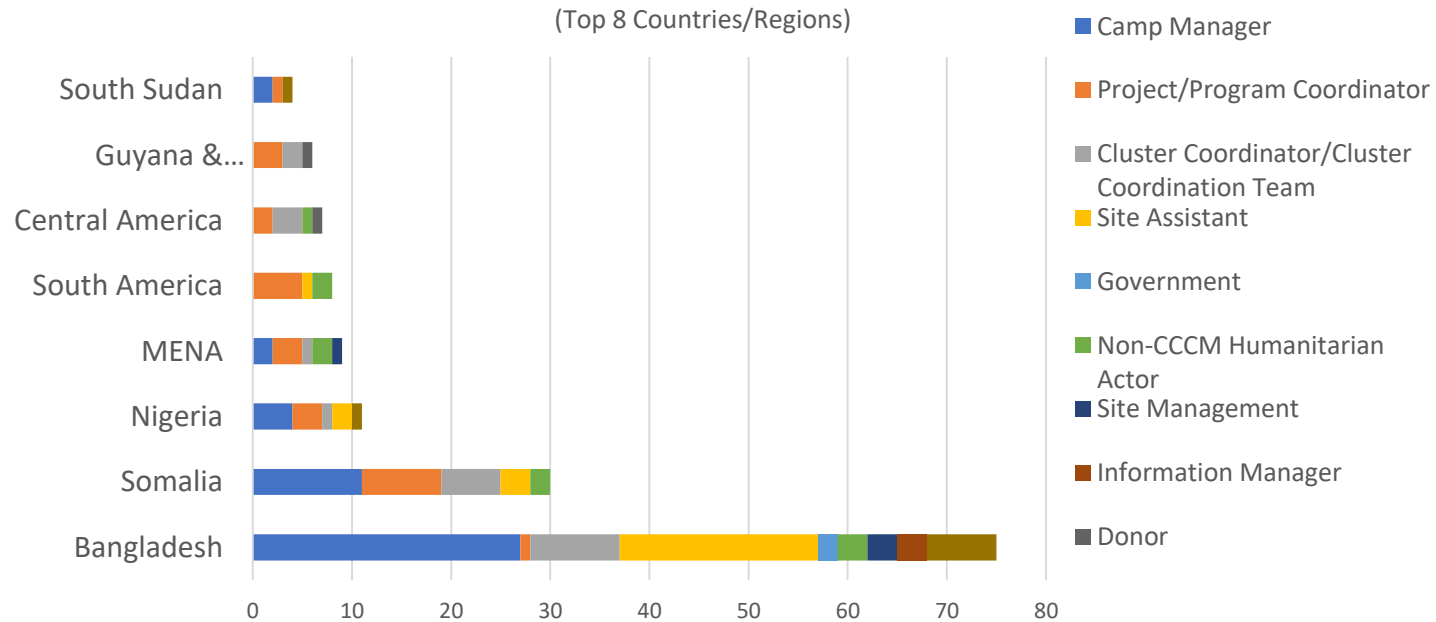
Online Global CCCM Cluster Training



■ Not Aware ■ Aware

CCCM Trainings Received, by Country and Roles

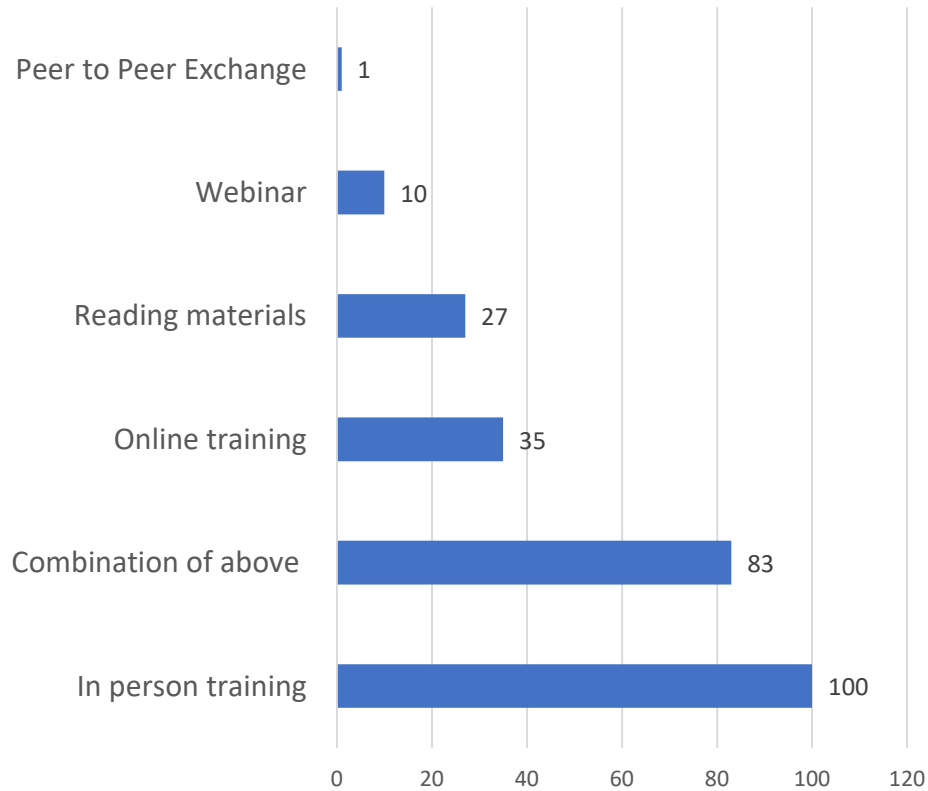
(Top 8 Countries/Regions)



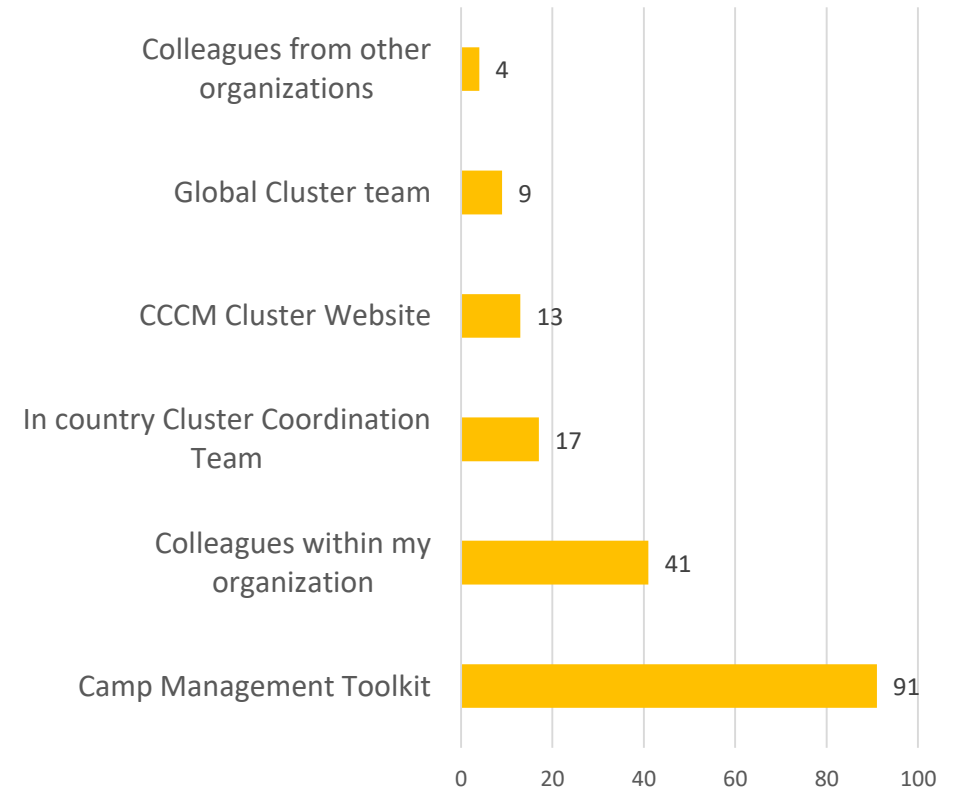
■ Camp Manager
 ■ Project/Program Coordinator
 ■ Cluster Coordinator/Cluster Coordination Team
 ■ Site Assistant
 ■ Government
 ■ Non-CCCM Humanitarian Actor
 ■ Site Management
 ■ Information Manager
 ■ Donor

Learning Methods and Resources

Preferred Mode of Learning

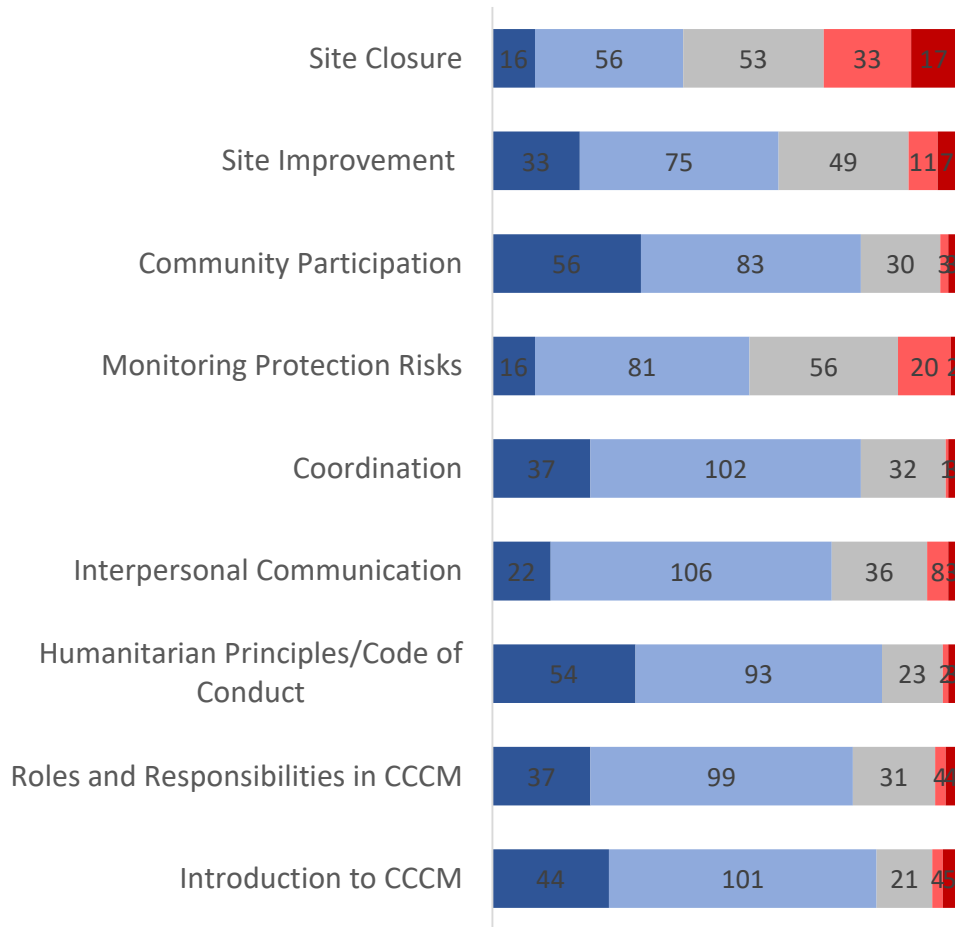


CCCM Resources Consulted



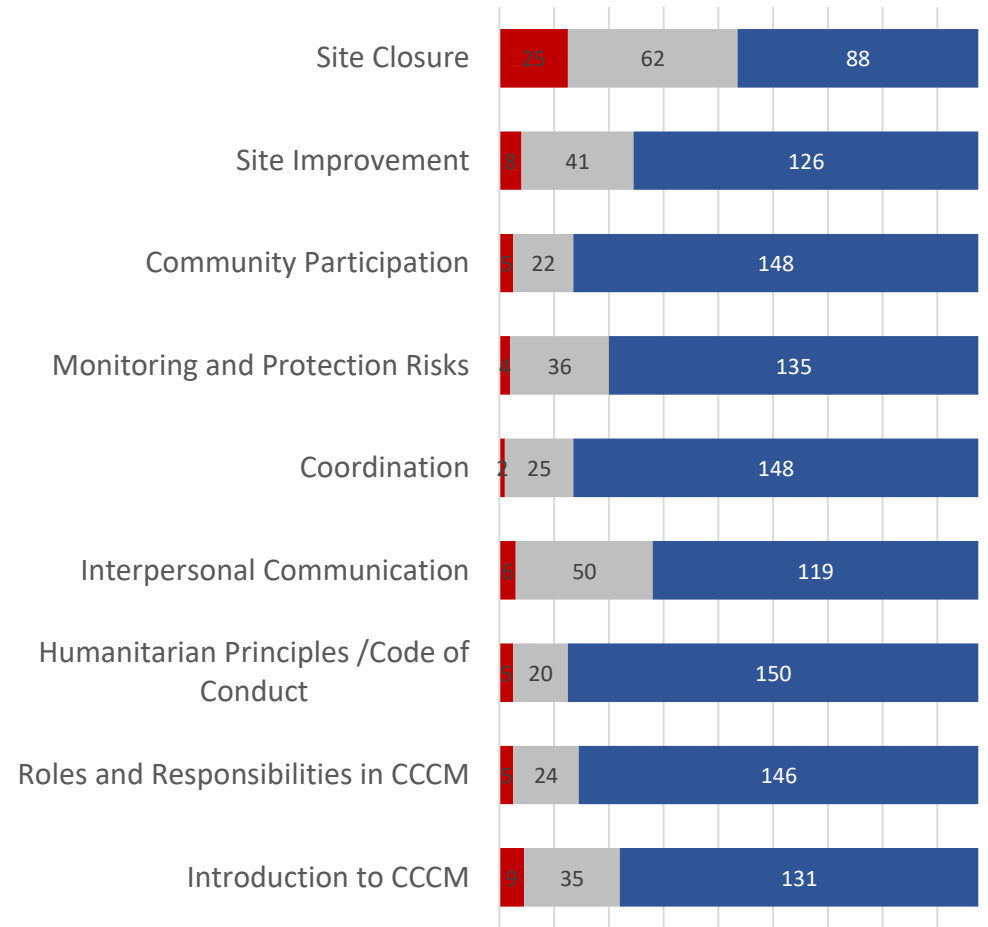
CCCM related Topics

Familiarity with CCCM topics to context



■ Extremely familiar
 ■ Very familiar
 ■ Somewhat familiar
■ Not so familiar
 ■ Not at all familiar

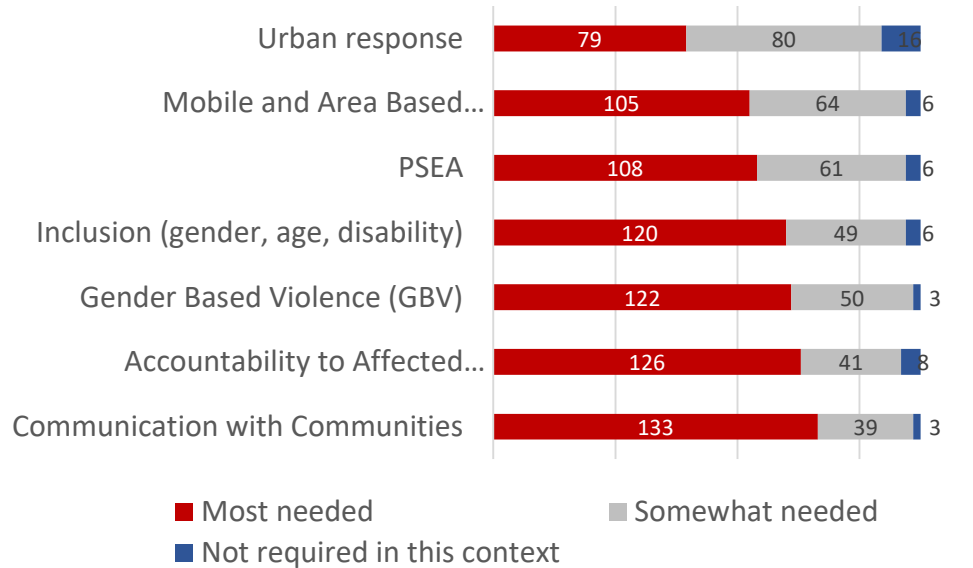
Relevance of CCCM Topics to context



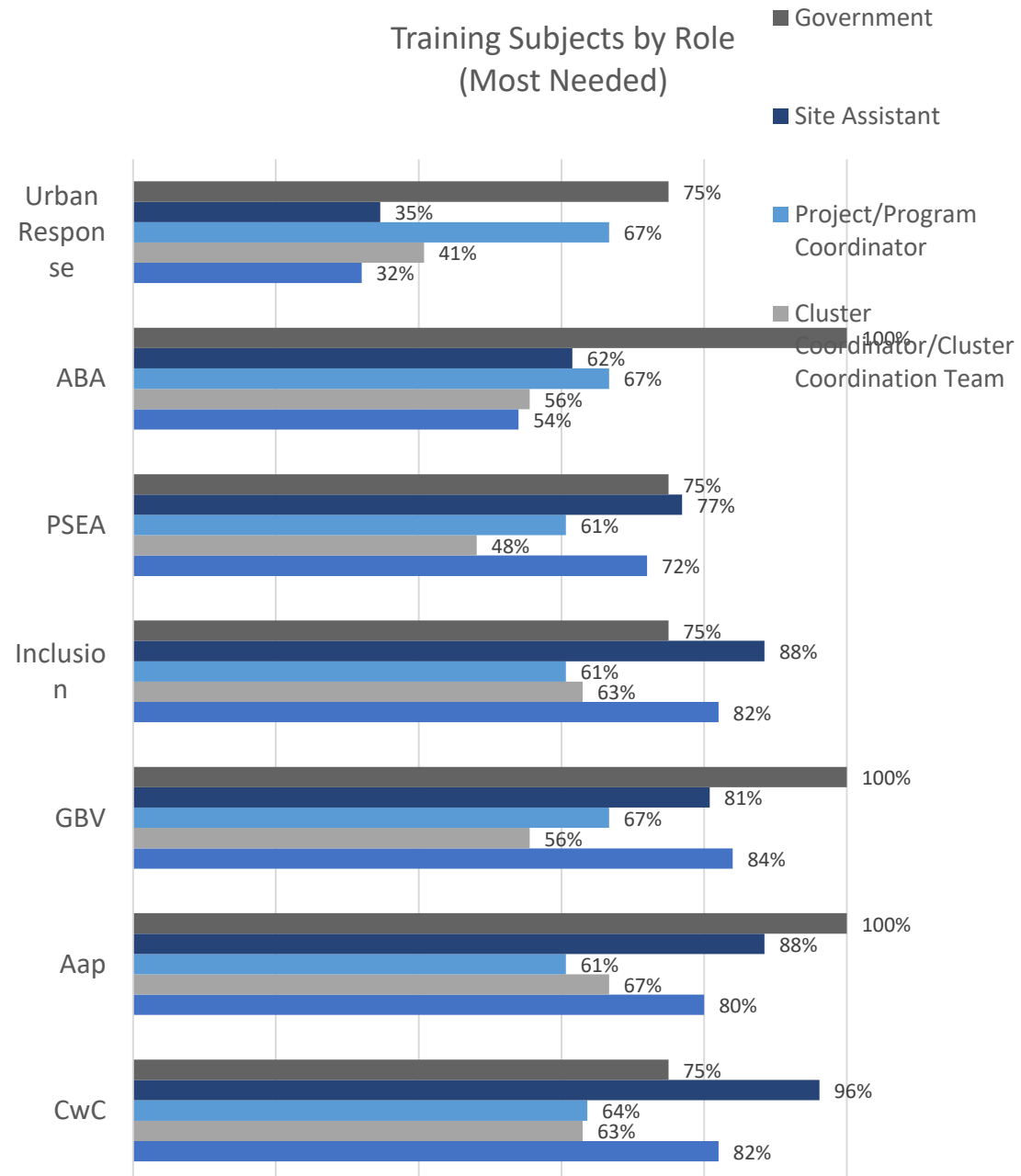
■ Not relevant
 ■ Somewhat relevant
 ■ Very Relevant

Capacity Building Needs

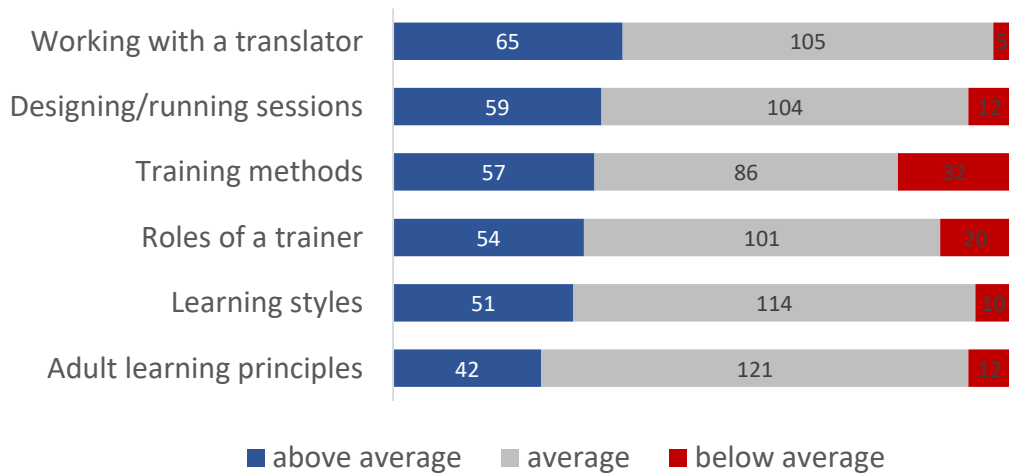
Subjects Requiring Additional Training



Training Subjects by Role (Most Needed)

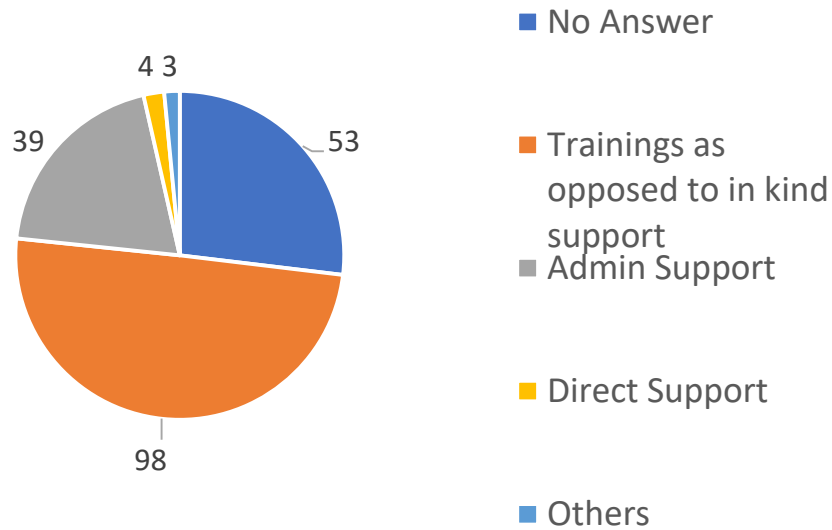


Self-ranking on training skills

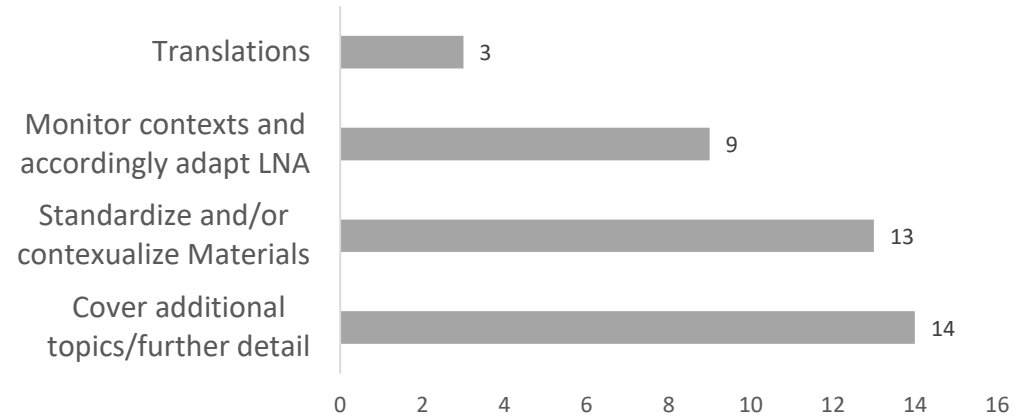


Suggestions for improvement

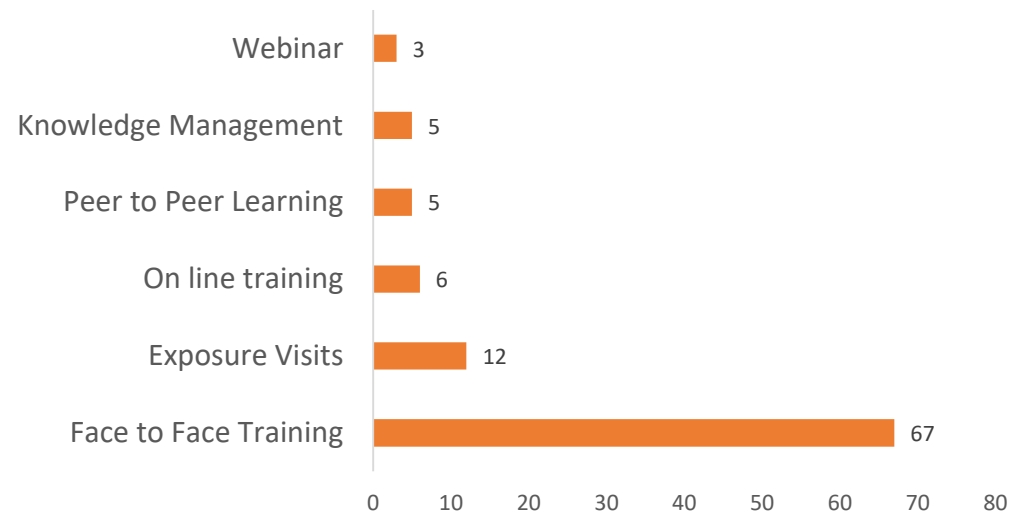
Suggestions to improve capacity building



Admin Support

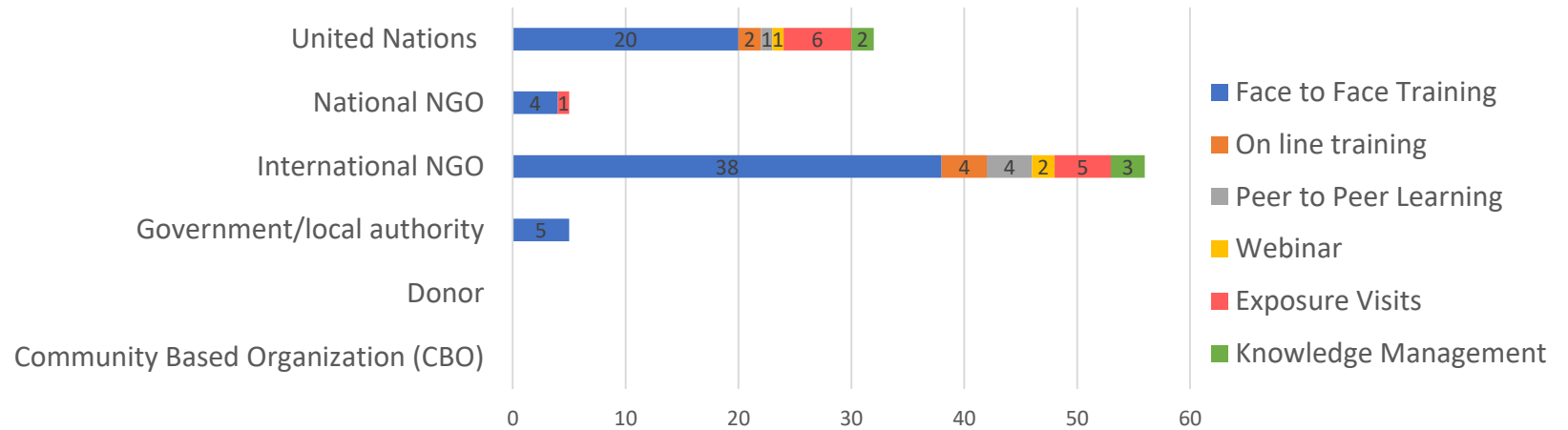


Trainings

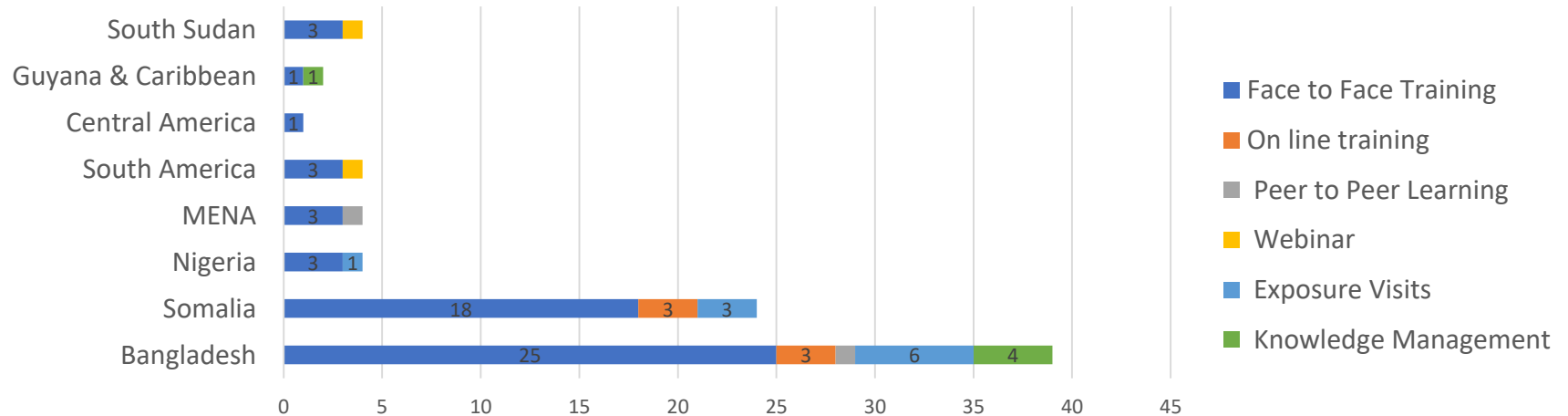


Suggestions for improvement

Trainings



Trainings by Country



“think more about localization” – who has access to online resources

Materials available in more languages / contextualized materials

Develop in depth training modules to complement the CCCM basic training on specific topics, such as "CwC", "community self management", "advocacy"

Strengthening webinars

More mentoring of new CCCM staff / online mentoring of new CCCM staff

Does the cluster provide a forum for CCCM professionals to share issues and ideas? This could be useful.

CCCM Toolkit available in camps

Roster of training staff

Exchange of trainers within contexts

Sharing of tools

National CB plan through national Cluster

More regular CCCM trainings – global & in-country

Surveys or studies on CB endeavours

Strengthen Working Groups approach

Identifying capacity-building priorities

- What recent CB efforts have there been relevant to CCCM in your area? Who has this targeted?
- CB needs
 - To whom would you like to see CB targeted in your context?
 - Is there sufficient capacity in your context (internal to organization, in-country?) to develop and lead capacity-building?
 - Do you have access to external trainings if needed?
- Do the priorities for trainings & suggestions for improvement identified through the LNA reflect the needs as you understand them in your context? What are your top priorities?
- How can the 'suggestions for improvement' be operationalized in your context and globally? ...what are the action points?