The CCCM Cluster

**What?**

CCCM (Camp Coordination and Camp Management) is a vital form of humanitarian assistance because it coordinates protection and assistance to displaced populations forced to flee their homes due to natural disaster or conflict.

**Where?**

The term *camp* is used to refer to many types of displacement site: camps, collective centres, spontaneous sites, temporary settlements and transit and return centres.

**Who?**

The CCCM Cluster is made up of 15 partner agencies, which are co-led by IOM (natural disasters) and UNHCR (conflict situations).

**How?**

Globally: standards and policy setting, building response capacity, operational support
Country: development and support for national strategies and plans
Field/Regional: coordination of multiple displacement sites
Community: management of a single displacement site

Nuno Nunes  
Global CCCM Cluster Co-Coordinator (Natural Disasters) IOM  
Tel: +41 22 717 9326  
Email: nnunes@iom.int

Kimberly Roberson  
Global CCCM Cluster Co-Coordinator (Conflict) UNHCR  
Tel: +41 22 739 7408  
Email: roberson@unhcr.org

www.cccmcluster.org  
@CCCMCluster
**Global Cluster Lead Responsibilities**

**Standards and Policy Setting**
- Tool development
- Best practices

**Building Response Capacity**
- Interagency roster for regional and national trainings
- Training of regional and national trainers
- Capacity building deployments

**Operational Support**
- Surge capacity/expert deployments
- Technical guidance
- Short term diagnostic and technical missions
- Advocacy and resource mobilization

**Clusters and Policy Setting**

**Tool development**

**Best practices**

**Levels of Response**

**Administration**
Administration refers to the functions carried out by governments and national authorities that relate to the oversight and supervision of activities in displacement sites.

**Coordination**
Coordination entails creating the access and delivery of humanitarian services and protection to displacement sites and the coordination of roles and responsibilities in the overall humanitarian response.

**Management**
Management encompasses those activities in one displacement site that focus on the coordination of services, establishment of governance and community mobilization mechanisms, maintenance of infrastructure, data collection and sharing, provision of services and monitoring service delivery.

**CCCM supports displaced people from camps to communities**
To find out more go to: [www.cccmcluster.org](http://www.cccmcluster.org)
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